



# GET CONNECTED WITH MY ACCOUNT

A quick-start guide to managing your account and energy use electronically.



Energy for a change |

# WE'LL HELP YOU SAVE MONEY AND ENERGY.

**My Account is your personal resource for managing your Delmarva Power account and energy use. Connect with My Account from our website as well as through our Delmarva Power Self-Service app.**

My Account helps you take control and find new ways to use energy more efficiently. Best of all, you can use the same username and password online and through our mobile app, adding flexibility and convenience.

Features and tools available on My Account through our website and our mobile app vary. We encourage you to explore and use both options for access.



# ONLINE



# MOBILE APP



# SIGN-UP

## Access anywhere you can get online.

My Account via delmarva.com helps you take control of your energy use through our website.

- Check account balances and make payments
- Explore ways to manage your energy costs
- Calculate what you could save by making specific improvements and simple changes around your home

## Pay bills and manage your account.

**Account Summary**  
1234567890

**Account status as of 6/26/2014**

Last Payment \$46.13  
Received 5/26/2014 - Thank you!

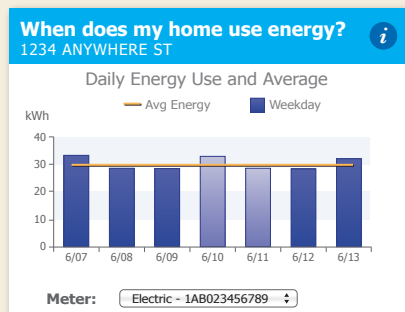
Account balance **\$0.00**

[View & Pay Bill](#)

**Bill Summary ending 6/5/2014**

Previous balance \$0.00  
Total current charges \$46.13  
**Amount Due 6/26/2014 \$46.13**

## Analyze how you use energy.



Use more tools available online to see where your energy dollars are spent and compare your energy costs to similar homes.

## Stay connected on your smartphone or tablet.

Download our Delmarva Power Self-Service app and My Account will be at your fingertips on your mobile device.

- Pay bills and manage your account
- Find money-saving tips
- Receive useful news and updates
- Report outages, view outage maps and get restoration estimates
- Call us through a direct dial link

## Use our mobile app to access a wide variety of energy tools.

**My Account**

Account Name: 1234 ANYWHERE ST  
Account #: 1234567890

Balance: **\$0.00** Paid

**KWH Delivered to Meter 1A8234567890**

Date	KWH
5/25	13
5/26	17
5/27	28
5/28	18
5/29	10
5/30	9
5/31	12

Report Outage | Pay Bill | Energy Savings

Outage Status | View Bill | Settings

Home | My Account | Outages | News | Contact Us

## My Account is free and you can sign up at delmarva.com or through our mobile app in just a few minutes.

All you need to begin is a copy of your bill and answers to a few questions.

You'll be able to build a personalized energy profile by providing some information about your home, the type of heating and cooling systems you use, your water heater and appliances, plus a few other details.

Soon you'll have a powerful resource that helps you take control of your energy use – while exploring new ways to save.



## Get started now.

### Via delmarva.com:

Go online to delmarva.com and look for the "Manage My Account" box. If you have never set up an account, click on "Register for My Account."

### Via our mobile app:

Download our Delmarva Power Self-Service app at delmarva.com/mobileapp or from your app store. Tap "Register for My Account" if you have never set up an account.



You can use My Account online and through our mobile app – the choice is yours.

## **Your privacy is important to us.**

When you sign up for My Account, you can be assured that we will use your data for legitimate utility-related business purposes only, such as billing and energy load forecasting. Under no circumstances will we sell your usage information to other parties. If you have chosen to buy power from a third-party power supplier, we will provide your energy usage data to that organization as required by law.

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**Customer Service/Servicio en Español:**

**1-800-375-7117**

**TTY for Hearing Impaired:**

**1-800-822-1200**

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[delmarva.com](http://delmarva.com)