



A PHI Company

Fulfilling Your Payment Agreement

Helping customers establish fair and reasonable payment plans is important to Delmarva Power and we appreciate that you contacted us to arrange payment for your account balance. Maintaining your agreement will prevent further collection activity and can improve your credit history with the company.

The terms you agreed to are detailed in the “Deferred Payment Agreement” section(s) of your bill (see below for sample). This section will be updated every month to reflect your payments.

In order to stay on the payment plan and avoid service disconnection, you must pay all of your current month’s charges plus the established deferred installments by the due date on your bill. If you have questions regarding your deferred payment arrangement, please call us at (800) 375-7117.

Electric Delivery Deferred Payment Agreement	
Deferred Payment Agreement Terms:	Agreement Status as of: Oct
Agreement Start Month. Jan	
Deferred Starting Amount \$ 634.74	Installments Billed to Date \$ 500.00
12 Deferred Installments \$ 50.00	Remaining Agreement Balance. . . \$ 134.74
1 Final Deferred Installments \$ 34.74	Total to Pay Account in Full \$ 282.31

Please note: If you have both electric and gas service with Delmarva Power, there will be separate “Deferred Payment Agreement” sections for each service — one will be titled “Electric Delivery Deferred Payment Agreement” and one will be titled “Gas Delivery Deferred Payment Agreement.” Your deferred installments will be divided between the two types of service.

Definitions

Deferred Starting Amount - The balance on which the agreement is based.

[Number] Deferred Installments - The number of months you must pay the installment amount.

1 Final Deferred Installments - A final installment payment for less than the regular monthly payments may be required to resolve the past due balance.

Installments Billed to Date - Total amount of deferred payments already billed, including that for the current month.

Remaining Agreement Balance - Total amount of deferred payments not yet billed.

Total to Pay Account in Full - Remaining Agreement Balance plus the Total Amount Due for that portion of your bill. You may owe more for your total Delmarva Power account if you have more than one type of service (e.g. electric and gas), or are on budget billing.