

New Gas Rates in Effect for Residential Customers in Delaware

Several changes in gas rates will go into effect on November 1, 2016, resulting in an overall monthly bill increase of \$6.68 or about 5.81 percent for residential gas customers who use 120 CCF of natural gas per month during the heating season.

How will the rate changes affect me?

The change in gas supply rates, the Gas Cost Rate (GCR), will result in an overall monthly bill increase of \$6.63 for residential gas customers who use 120 CCF of natural gas per month during the heating season. The GCR is adjusted annually; for the last five years the GCR has decreased. Despite the increase this year, natural gas is still the most affordable heating source for homes this winter. We do not profit from gas supply rates as the costs are a direct pass through to customers.

The change in the Environmental Surcharge Rider will result in an overall monthly bill increase of approximately \$0.05 for residential customers who use 120 CCF of natural gas per month during the heating season.

What can I do to help manage my energy costs?

- Sign up for Budget Billing and avoid seasonal peaks by dividing your payments evenly over the entire year.
- Save money and energy with tools on My Account.
- Visit **delmarva.com** or call **1-800-375-7117** to learn more about both free and easy options that can make it easier to manage your winter bills.

Please see the rate chart below for more details.
Effects of these changes will vary with your usage.

RESIDENTIAL GAS SERVICE

Residential Gas Service (RG)	Previous Rates	New Rates
Gas Cost Rate	\$0.39467/CCF	\$0.44995/CCF
Environmental Surcharge	\$0.00128/CCF	\$0.00169/CCF
Gas Lighting Service (GL)		
(assumes monthly usage of 15 ccf and includes GCR)	\$13.26 per light per month	\$14.09 per light per month

Note: CCF = 100 cubic feet

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document regarding all rates and rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care or by visiting www.delmarva.com.



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