

# Important Rate Information for Residential Gas Customers

Delmarva Power has asked the Delaware Public Service Commission (Commission) for several changes in gas rates resulting in an overall monthly bill increase of \$5.81 or 6.4 percent for a typical residential gas customer during the heating season. These changes will take effect on November 1, 2017.

## How will the rate changes affect me?

### Gas Delivery Rates

- We've requested an increase in gas delivery rates to cover the costs of ongoing improvements to help ensure the safety and reliability of the gas system and enhance customer service.
- Effective November 1, 2017, a portion of that rate increase will go into effect on an interim basis and will vary depending on your individual gas use. A typical residential customer will see their bill increase by \$1.41 or 1.6 percent.
- The rate increase is subject to refund to customers with interest if the Commission's final approval of the gas delivery rates is less than the rates implemented. The Commission is conducting a careful review of this proposal and we will notify you by mail of any changes.
- The Environmental Surcharge Rider will decrease from \$0.00169/CCF to \$0.00160/CCF.

### Gas Supply Rates

- The Gas Cost Rate (GCR) is adjusted annually and will increase \$4.40 or 4.9 percent for a typical residential customer during the heating season. We do not profit from gas supply rates as the costs are a direct pass through to customers.



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## What can I do to help manage my energy costs?

- Sign up for Budget Billing and avoid seasonal peaks by dividing your payments evenly over the entire year.
- Save money and energy with tools on My Account.
- Visit [delmarva.com/everyonesaves](http://delmarva.com/everyonesaves) for tips and programs for saving money and energy.

Please review the chart below for new rates. Effects of these changes will vary with your usage.

Rate Class	Previous Rates	Rates Effective 11/1/17
<b>Residential Gas Service (RG)</b>		
Customer Charge	\$12.65/month	\$12.99/month
Delivery Charge	\$0.52721/CCF	\$0.54123/CCF
Space Heating:	\$0.42305/CCF	\$0.43430/CCF
Environmental Surcharge Rider	\$0.00169/CCF	\$0.00160/CCF
Gas Cost Rate	\$0.44995/CCF	\$0.50304/CCF
<b>Gas Lighting</b>		
Assumes monthly usage of 15 CCF	\$7.48 per gas light	\$7.68 per gas light
Gas Cost Rate	\$6.75 per gas light	\$7.55 per gas light

*NOTE: CCF= 100 cubic feet*

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document for all rates, rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care at 1-800-375-7117 or by visiting [delmarva.com](http://delmarva.com).



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