

# Important Rate Information for Residential Gas Customers

On May 17, 2016, Delmarva Power asked the Delaware Public Service Commission (Commission) for an increase in gas delivery rates to recover the costs of reliability investments to ensure the integrity and safety of the gas system. As a result of a settlement reached with the parties in this matter, an increase of \$4.9 million will become effective July 1, 2017. Because the increase is less than the amount requested by Delmarva Power and implemented through interim rates, a refund will be issued to customers.

## How will this rate change affect me?

- The difference between the rates implemented and the rates approved will be refunded to you with interest within the next several months.
- Effective July 1, 2017, residential customers who use 120 ccf of natural gas per month will see a decrease of approximately 5.2 percent or \$6.79 per month. See the chart on the reverse side for new rates.

Also effective July 1, 2017, a Seasonal Service Reconnection Charge\* will be implemented for customers who voluntarily request disconnection and reconnection of gas service at a single location within a 12-month period as follows:

8am to 5pm	Monday through Friday, excluding company holidays	\$ 75.00
5pm to Midnight	Monday through Friday, excluding company holidays	\$125.00
8am to Midnight	Saturday, Sunday and company holidays	\$125.00
Midnight to 8am	Any day	\$175.00

\*Customers involved in significant building restoration and requesting such temporary outage for construction safety reasons will not be billed a Seasonal Service Reconnection Charge.



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Rate Class	Rates Effective 7/1/17	Previous Rates
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**Residential Gas Service (RG)**

Customer Charge	\$12.65/month	\$13.24/month
Delivery Charge	\$0.52721/CCF	\$0.58318/CCF
Space Heating:	\$0.42305/CCF	\$0.46795/CCF
For each CCF in excess of 50 CCF per month, Oct.-May		

**Gas Lighting**

Assumes monthly usage of 15 CCF	\$7.48 per gas light	\$8.20 per gas light
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*NOTE: CCF= 100 cubic feet*

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document for all rates, rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care at 1-800-375-7117 or by visiting [delmarva.com](http://delmarva.com).



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