

Important Rate Information for Residential Gas Customers

Delmarva Power asked the Delaware Public Service Commission (Commission) for an increase in gas delivery rates to recover the costs of reliability investments that will help ensure the integrity and safety of the gas system. A portion of the rate increase went into effect on an interim basis effective July 16, 2016.

How does this rate change affect me?

- Effective December 17, 2016, an additional portion of the increase will go into effect on an interim basis. Residential customers who use roughly 120 ccf of natural gas per month during the heating season will see an increase of approximately 8.7 percent or \$9.77 per month.
- The ultimate amount of the rate increase must be approved by the Commission. If the full proposed rates are approved, customers who use 120 ccf of natural gas per month during the heating season will see a total overall bill increase of approximately 10.4 percent or \$13.55 per month.
- The rate increase is subject to refund to customers, with interest, if the Commission's final approval of the gas delivery rates is less than the rates implemented. The Commission is conducting a thorough review of this proposal and we will notify you by mail of any changes.

What else can I do to help manage my energy costs?

Ask about our Budget Billing option that allows you to make a fixed monthly payment and avoid seasonal spikes in your energy bill at no extra cost. Also, sign up for My Account, our free online energy tool that can help you



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better manage your energy use and costs. For information about these programs and for energy saving tips, visit delmarva.com or call 1-800-375-7117.

See the chart below for new rates.

Rate Class	Rates Effective 12/17/16	Previous Rates
Residential Gas Service (RG)		
Customer Charge	\$13.24/month	\$11.85/month
Delivery Charge	\$0.58318/CCF	\$0.52212/CCF
Space Heating:	\$0.46795/CCF	\$0.41896/CCF
For each CCF in excess of 50 CCF per month, Oct.-May		
Gas Lighting		
Assumes monthly usage of 15 CCF	\$8.20 per light per month	\$7.34 per light per month

NOTE: CCF= 100 cubic feet

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document regarding all rates and rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care at 1-800-375-7117 or by visiting delmarva.com.



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