

# Important Rate Information for Residential Gas Customers

Delmarva Power asked the Delaware Public Service Commission (Commission) for an increase in gas delivery rates to cover the cost of significant investments over the past several years which have helped to modernize the gas system, maintain its reliability and improve customer service.

## How does this rate change affect me?

- Effective July 16, 2016, a portion of that increase will go into effect on an interim basis. Residential customers who use roughly 120 ccf of natural gas per month during the heating season will see an increase of approximately 1.5 percent or \$1.90 per month.
- The ultimate amount of the rate change must be approved by the Commission. If the full proposed rates are approved, customers who use 120 ccf of natural gas per month during the heating season will see a total overall bill increase of approximately 10.4 percent or \$13.55 per month.
- The rate increase is subject to refund to customers with interest if the Commission's final approval of the gas delivery rates is less than the rates implemented. The Commission is conducting a thorough review of this proposal and we will notify you by mail of any changes.
- Effective July 1, 2016, the Utility Facility Relocation Charge (UFRC), increased from 1.95% to 2.13% of your gas delivery charges. On July 16, 2016, the UFRC will be adjusted again due to delivery rate increases which become effective July 16, 2016. As a result, beginning July 16, 2016, the UFRC will



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decrease from 2.13% to 0.25% of your gas delivery charges. The Delaware legislature created the UFRC to allow us to recover the costs incurred in connection with the relocation of existing gas utility facilities as required or necessitated by Department of Transportation or other government agency projects.

### What else can I do to help manage my energy costs?

Ask about our Budget Billing option that allows you to make a fixed monthly payment and avoid seasonal spikes in your energy bill at no extra cost. Also, sign up for My Account, our free online energy tool that can help you better manage your energy use and costs. For information about these programs and for energy saving tips, visit [delmarva.com](http://delmarva.com) or call 1-800-375-7117.

See the chart below for new rates.

Rate Class	Interim Rates Effective 7/16/16	Previous Rates
<b>Residential Gas Service (RG)</b>		
Customer Charge	\$11.85/month	\$11.52/month
Delivery Charge	\$0.52212/CCF	\$0.507390/CCF
Space Heating:	\$0.41896/CCF	\$0.407140/CCF
For each CCF in excess of 50 CCF per month, Oct.-May		
<b>Gas Lighting</b>		
Assumes monthly usage of 15 CCF	\$7.34 per light per month	\$7.13 per light per month

*NOTE: CCF= 100 cubic feet*

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document regarding all rates and rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care at 1-800-375-7117 or by visiting [delmarva.com](http://delmarva.com).



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