

Important Rate Information for Residential Electric Customers

Delmarva Power asked the Delaware Public Service Commission (Commission) for an increase in electric delivery rates to cover the cost of significant investments over the past several years which have helped to modernize the electric system, maintain its reliability and improve customer service.

How does this rate change affect me?

- Effective July 16, 2016, a portion of that increase will go into effect on an interim basis. Residential customers who use 1,000 kilowatt-hours of electricity per month will see their bill increase about \$0.48.
- The ultimate amount of the rate change must be approved by the Commission. If the full proposed rates are approved, customers who use 1,000 kilowatt-hours of electricity per month will see their bill increase 7.25 percent or \$10.23 per month.
- The rate increase is subject to refund to customers with interest if the Commission's final approval of the electric delivery rates is less than the rates implemented. The Commission is conducting a thorough review of this proposal and we will notify you by mail of any changes.
- Effective July 1, 2016, the Utility Facility Relocation Charge (UFRC), increased from 0.36% to 0.41% of your electric delivery charges. On July 16, 2016, the UFRC will be adjusted again due to delivery rate increases which become effective July 16, 2016. As a result, beginning July 16, 2016, the UFRC will decrease from 0.41% to 0.05% of your electric delivery charges. The Delaware legislature created the UFRC to allow us to recover the costs incurred in connection with the relocation of existing electric utility facilities as required or necessitated by Department of Transportation or other government agency projects.

What else can I do to help manage my energy costs?

Ask about our Budget Billing option that allows you to make a fixed monthly payment and avoid seasonal spikes in your energy bill at no extra cost. Also, sign up for My Account, our free online energy tool that can help you better manage your energy use and costs. For information about these programs and for energy saving tips, visit delmarva.com or call 1-800-375-7117.

See the chart on the back panel for new rates.



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RATE SCHEDULE	RATES EFFECTIVE 7/16/16		PREVIOUS RATES	
	Summer (Jun-Sept)	Winter (Oct-May)	Summer (Jun-Sept)	Winter (Oct-May)
Residential – Rate R				
<i>Delivery Service Charges</i>				
Customer Charge	\$11.84/month	\$11.84/month	\$11.70/month	\$11.70/month
Distribution:				
First 500 kWh	\$0.030271/kWh	\$0.030271/kWh	\$0.029925/kWh	\$0.029925/kWh
Excess kWh	\$0.030271/kWh	\$0.030271/kWh	\$0.029925/kWh	\$0.029925/kWh
Residential Space Heating – RSH				
<i>Delivery Service Charges</i>				
Customer Charge	\$11.84/month	\$11.84/month	\$11.70/month	\$11.70/month
Distribution:				
First 500kWh	\$0.026912/kWh	\$0.026912/kWh	\$0.026604/kWh	\$0.026604/kWh
Excess kWh	\$0.026912/kWh	\$0.026912/kWh	\$0.026604/kWh	\$0.026604/kWh
Residential Time of Use Non-Demand – R-TOU-ND				
<i>Delivery Service Charges</i>				
Customer Charge	\$18.27/month	\$18.27/month	\$18.06/month	\$18.06/month
Distribution:				
Energy On-Peak kWh	\$0.047974/kWh	\$0.047974/kWh	\$0.047419/kWh	\$0.047419/kWh
Off-Peak kWh	\$0.005785/kWh	\$0.005785/kWh	\$0.005718/kWh	\$0.005718/kWh

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document regarding all rates and rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care at 1-800-375-7117 or by visiting delmarva.com.



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