Maintain customer-owned gas piping, beyond the gas meter, such as lines to pool heaters, hot tubs and gas-powered grills. To avoid potential hazards, have a qualified contractor periodically inspect buried fuel lines for leaks and corrosion. If an unsafe condition is present, service should be shut off until repairs are made.

Keep the area around your furnace and water heater clear and free from stored items such as gasoline, paints, paint strippers, bleach, adhesives and other flammable liquids, salt for melting ice, fabric or water softener, boxes, magazines or books.

**HOW DO I RECOGNIZE A PROBLEM AND WHAT SHOULD I DO ABOUT IT?**

- Look for spots of dead vegetation on the ground, dirt blowing and bubbles in standing water, which could indicate a leak.
- Listen for unusual noises such as hissing or roaring from the ground, a pipe, a nearby pipeline marker or a utility meter, all of which could indicate a leak.
- Be sensitive to any unusual, foul or strong smell, which could also indicate a natural gas leak. The smell is a harmless chemical we add to natural gas so you can detect the smallest amount of gas that might have escaped. If you think you smell gas, evacuate your home or business immediately. Do not light a match, switch electronics on or off or use the telephone. Leave the area and then call us immediately.

If you observe any of the above natural gas leak indicators, call the Delmarva Power Gas Emergency number at 302-454-0317. Emergency assistance can also be obtained by calling 911.

**WHERE CAN I GET MORE INFORMATION ABOUT NATURAL GAS?**

- Visit delmarva.com for additional information on natural gas safety.
- To ensure the safety and reliability of our gas transmission system, we have developed a Pipeline Integrity Management Program. For more information, call 302-429-3099.
- A list of United States pipelines, including a directory that identifies pipeline operators in specific areas, can be found on the Department of Transportation’s National Pipeline Mapping System at www.npms.phmsa.dot.gov.

Delaware law requires everyone who plans to dig in Delaware to notify Miss Utility of Delmarva at least two working days before digging so that utility companies can identify and mark the location of their underground lines and equipment. Excavation must be carried out prudently and carefully, taking all reasonable steps necessary to protect utility equipment, workers and the public. To contact Miss Utility of Delmarva, call 8-1-1.
**DELMARVA POWER** provides regulated gas service to more than 132,000 homes and businesses in New Castle County, Del. We operate more than 3,400 miles of natural gas pipelines that are buried safely underground. They are essential for delivering reliable and affordable energy to our customers.

We take seriously our commitment to keep you, our employees and those living near our pipelines safe. That’s why we provide continuous training on pipeline safety to all gas delivery employees, comply with all safety and industry standards and continuously inspect our pipelines for safe operation.

Even if you don’t have natural gas service in your home, gas safety information is important to everyone because you may live or work near an area with natural gas facilities. We encourage you to review all brochures and mailings we send as they contain important information for your safety.

Please share this information with your family, friends and neighbors. We want everyone to be better equipped to recognize and help prevent a natural gas emergency situation.

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**HOW DO I KNOW IF THERE ARE NATURAL GAS PIPELINES NEARBY?**

- Buried, unmarked utility equipment, including natural gas pipelines, exists beneath the majority of urban and suburban streets and properties. In more rural areas, look for yellow, black and red warning markers that are posted along rural pipeline rights-of-way. These markers include vital information about the type of pipeline and specific hazards in that area. While the markers along rural pipeline rights-of-way are helpful indicators, they do not mark the exact location or depth of the pipeline.

- As part of the National Pipeline Mapping System, you may call 302-429-3099 to determine if there are Delmarva Power natural gas transmission pipelines near you. Due to safety and security considerations, you may be required to provide proof of identification and/or the reason for your inquiry.

- Regardless of whether a pipeline is marked or you believe you know the location of a natural gas line, always call Miss Utility at 8-1-1 to mark underground lines, including natural gas pipelines, before conducting any excavation or digging.

**HOW CAN I HELP PREVENT NATURAL GAS ACCIDENTS FROM HAPPENING?**

- Keep your utility meter clear of obstructions. Never attach anything to the gas meter or piping. Never tamper with natural gas lines or equipment.

- Call 8-1-1 before you dig. Remember that your property may have utility lines and natural gas lines running not too far beneath the ground's surface—in some instances, it may be close enough to hit with a shovel. Hitting a line could rupture the natural gas line, interrupt service, and even cause serious injury to you or your neighbors. In addition, you would be financially responsible for repairs to correct any damage to underground lines.

- Be careful when clearing snow and ice from around your gas meter; any damage to the meter could potentially create a possible leak hazard. Protect your meter from snow blowers and snow plows. Do not allow snow to pile up against your gas meter.

- Make sure to have all furnaces, flues and chimneys inspected every year by qualified industry professionals to ensure their efficiency and safety.

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*Si necesita información adicional, llame a nuestra oficina al 800-375-7117, y pída que lo comuniquen con un representante que hable español.*