

PROVIDING SAFE AND RELIABLE GAS SERVICE FOR OUR DELAWARE CUSTOMERS

Delmarva Power asked the Delaware Public Service Commission (the Commission) for an increase in gas delivery rates to recover the costs of ongoing investments as we continue to accelerate our work to modernize the natural gas system in northern Delaware. Ongoing investments in our natural gas system help maintain safe and reliable service for our customers.

We are pleased to pass along federal tax reduction savings to our customers through this ongoing natural gas rate case, which will help offset the impact of the rate changes that went into effect on March 17, 2018.

How does this rate change affect me?

- A portion of this rate increase went into effect on an interim basis on November 1, 2017.
- Effective March 17, 2018, an additional portion of the increase went into effect. The average residential gas customer will see their bill increase 0.9 percent or \$0.82 per month.
- The rate increase is subject to refund to customers with interest, if the Commission's final approval of the gas delivery rates is less than the rates implemented. The Commission is conducting a thorough review of this proposal and we will notify you by mail of any changes.

What can I do to help manage my energy costs?

- Sign up for Budget Billing to avoid seasonal peaks by dividing your payments evenly over the entire year.
- Save money and energy with tools on My Account. Sign up today at delmarva.com.
- Visit delmarva.com for tips and programs to save money and energy.



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Please review the chart below. Effects of these changes will vary with your usage.

	Previous Rates	Rates Effective 3/17/18
Residential Gas Service (RG)		
Customer Charge	\$12.99/month	\$13.18/month
Delivery Charge	\$0.54123/CCF	\$0.54930/CCF
Space Heating	\$0.43430/CCF	\$0.44078/CCF
Gas Lighting		
Assumes monthly usage of 15 CCF	\$7.68 per gas light	\$7.79 per gas light

NOTE: CCF= 100 cubic feet

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document for all rates, rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care at 1-800-375-7117 or by visiting delmarva.com.



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