

# PROVIDING SAFE AND RELIABLE ELECTRIC SERVICE FOR OUR DELAWARE CUSTOMERS

Delmarva Power asked the Delaware Public Service Commission (the Commission) for an increase in electric delivery rates to recover the costs of ongoing investments to help maintain safe and reliable service. Customers are benefiting from these enhancements which have resulted in record electric reliability for our customers over the last few years. In Delaware, the number of electric outages has decreased 35 percent over the last five years.

We are pleased to pass along federal tax reduction savings to our customers through this ongoing electric rate case, which will help offset the impact of the rate changes that went into effect on March 17, 2018.

## How does this rate change affect me?

- A portion of this rate increase went into effect on an interim basis on October 16, 2017.
- Effective March 17, 2018, an additional portion of the increase went into effect. The average residential electric customer will see their bill increase 0.49 percent or \$0.58 per month.
- The rate increase is subject to refund to customers with interest, if the Commission's final approval of the electric delivery rates is less than the rates implemented. The Commission is conducting a thorough review of this proposal and we will notify you by mail of any changes.

## What can I do to help manage my energy costs?

- Sign up for Budget Billing to avoid seasonal peaks by dividing your payments evenly over the entire year.
- Save money and energy with tools on My Account. Sign up today at [delmarva.com](http://delmarva.com).
- Visit [delmarva.com](http://delmarva.com) for tips and programs to save money and energy.

Please review the chart on the back for new rates. Effects of these changes will vary with your usage.



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Rate Schedule	PREVIOUS RATES		RATES EFFECTIVE 3/17/18	
	Summer (Jun-Sept)	Winter (Oct-May)	Summer (Jun-Sept)	Winter (Oct-May)
<b>Residential – Rate R</b>				
<i>Delivery Service Charges</i>				
Customer Charge	\$11.82/month	\$11.82/month	\$11.98/month	\$11.98/month
Distribution: First 500 kWh	\$0.036711/kWh	\$0.036711/kWh	\$0.037207/kWh	\$0.037207/kWh
Excess kWh	\$0.036711/kWh	\$0.036711/kWh	\$0.037207/kWh	\$0.037207/kWh
<b>Residential Space Heating – RSH</b>				
<i>Delivery Service Charges</i>				
Customer Charge	\$11.82/month	\$11.82/month	\$11.98/month	\$11.98/month
Distribution: First 500 kWh	\$0.032271/kWh	\$0.032271/kWh	\$0.032707/kWh	\$0.032707/kWh
Excess kWh	\$0.032271/kWh	\$0.032271/kWh	\$0.032707/kWh	\$0.032707/kWh
<b>Residential Time of Use Non-Demand – R-TOU-ND</b>				
<i>Delivery Service Charges</i>				
Customer Charge	\$18.25/month	\$18.25/month	\$18.49/month	\$18.49/month
Distribution: Energy On-Peak kWh	\$0.060607/kWh	\$0.060607/kWh	\$0.061423/kWh	\$0.061423/kWh
Off-Peak kWh	\$0.007309/kWh	\$0.007309/kWh	\$0.007408/kWh	\$0.007408/kWh

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document regarding all rates and rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care at 1-800-375-7117 or by visiting [delmarva.com](http://delmarva.com).



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