

NEW CASTLE REGIONAL CUSTOMER WALK-IN CENTER HAS PERMANENTLY CLOSED

The Delmarva Power New Castle Regional Office customer walk-in center has permanently closed. A variety of payment options that best fit your needs can be found at delmarva.com/Payment.

Online – Pay online by signing in to My Account. Save your payment information in your secure My Wallet to make paying your bill faster and easier.

You can also pay your bill as a guest online by making a one-time payment by electronic check, credit or debit card. Convenience fees apply.

Mobile App – Make payments by accessing your My Account with the Delmarva Power mobile app. Save your payment method in your My Wallet so you can pay your next bill with the push of a button.

Automatic Payment – Sign up for automatic payments and never worry about late fees again. Your payment is automatically deducted from your bank account each month without writing a check. Enroll in AutoPay by signing in to My Account, or Direct Debit by selecting the option on the back of your bill payment stub and returning it with your payment.

Mail – Mail your payment to: Delmarva Power, P.O. Box 13609, Philadelphia, PA 19101-3608. Please allow enough time for the payment to reach us by the payment due date.

Pay By Phone – Pay your bill with a credit card, debit card or an electronic funds transfer by calling 833-254-9881. Convenience fees may apply. Have your account number ready.

In Person – Use our “Find a Payment Location” tool to find an authorized payment location in our service area by entering your zip code at delmarva.com/Payment or use one of the payment locations offering relief from convenience fees listed below:

Walmart	22899 Sussex Hwy.	Seaford	DE	19973
Walmart	705 Middletown Warwick Rd.	Middletown	DE	19709
Walmart	117 Wilton Blvd.	New Castle	DE	19720
Walmart	4 College Park Lane	Georgetown	DE	19947
Walmart	939 N. Dupont Blvd.	Milford	DE	19963
Walmart	263 Walmart Drive	Camden	DE	19934
Walmart	36 Jerome Drive	Dover	DE	19901
Walmart	18922 Rehoboth Mall Blvd.	Rehoboth Beach	DE	19971
Walmart	1251 Centerville Rd.	Wilmington	DE	19808

THE FOLLOWING LOCATIONS ARE TEMPORARILY OFFERING FEE FREE PAYMENTS:

United Check Cashing	333 Naamans Rd.	Claymont	DE	19703
United Check Cashing	104 Penn Mart Shopping Center	New Castle	DE	19720
United Check Cashing	287 Christiana Rd., #23	New Castle	DE	19720
United Check Cashing	707 #C S. Union St.	Wilmington	DE	19805
Steve's Discount Liquor	1204 Centerville Rd.	Wilmington	DE	19808

Customer Service/Servicio en Español:
800-375-7117

TTY for Hearing Impaired:
Delaware 800-232-5460 | Spanish 877-335-7595
Maryland 800-735-2258 | Spanish 800-877-1264

STAY INFORMED. STAY CONNECTED.



DelmarvaPower



@DelmarvaConnect



DelmarvaPowerTV



An Exelon Company



An Exelon Company

07POT123716

© Delmarva Power & Light Company, 2021