

# WE'RE HERE TO HELP



We want to make sure you have what you need to keep powering on, so if you are facing financial challenges, there are programs to help you now and in the future. We've provided information on the back of this insert about energy assistance programs. Your eligibility is based on the income your household received in the last 30 days. We encourage you to take a minute to read about the available programs and apply for the assistance you may need.



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Eligibility is based on your combined household income and the number of residents for the listed programs. Check this chart to determine your eligibility.

**The Low Income Home Energy Assistance Program (LIHEAP)** provides critical home heating and cooling assistance to those who qualify.

- Eligible customers can receive one grant, per year
- Your unemployment compensation is counted as income
- For more information contact Catholic Charities:  
Kent County: 302-674-1782  
New Castle County: 302-654-9295  
Sussex County: 302-856-6310
- Or visit [ccwilm.org/basic-needs/energy-assistance](http://ccwilm.org/basic-needs/energy-assistance)

**Utility Assistance Fund** provides emergency assistance to income qualified customers facing disconnection of utility service (customers must provide a disconnection notice).

- Eligible customers can receive one grant per year, and amounts vary
- An individual or family must receive or be eligible for cash assistance (TANF, GA, SSI) or certain Medicaid programs
- Contact the Delaware Division of State Service Centers at 866-843-7212 or visit [dhss.delaware.gov/dhss/dssc](http://dhss.delaware.gov/dhss/dssc) or email [DHSS\\_DSSC@delaware.gov](mailto:DHSS_DSSC@delaware.gov)

**DE 211 (dial 2-1-1)** offers information and referrals to local agencies and services that can assist with utilities and other necessities. Dial 2-1-1 or visit [delaware211.org](http://delaware211.org).

**Good Neighbor Energy Fund** offers energy assistance to low-income customers.

- You must be a resident of Delaware in need of assistance paying bills rendered by Delmarva Power for electric or gas used in your residence. Customers applying for this fund do not qualify for fuel heating emergency assistance from other public or private sources.
- Eligible customers can receive one grant per year and amounts vary
- Individuals or families who have a TANF, SSI, GA or Medicaid recipient in their household must apply for the Emergency Assistance Fund prior to applying for GNEF
- Contact the Salvation Army of Delaware at 302-472-0750 or visit [pa.salvationarmy.org/delaware-command](http://pa.salvationarmy.org/delaware-command)

## GROSS INCOME LIMITS

Household Size	Maximum Annual Income*
1	\$25,583
2	\$34,566
3	\$43,548
4	\$52,530
5	\$61,513

\*Gross income is income before taxes.



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