

## PRIVACY NOTICE:

# IT'S YOUR CHOICE

As a Delmarva Power customer, you have the right to choose the company that supplies your electricity. Electric suppliers doing business in Delaware are certified and regulated by the Delaware Public Service Commission (Commission).

To help develop a competitive market for electric supply in Delaware, Delmarva Power is required by the Commission to make certain customer information available to electric suppliers so that they can market their services to our customers. The information that is made available is as follows: customer name; service address; billing address; billing country code; tariff rate class and schedule; rate subclass/rate subcode; meter read cycle; load profile group per tariff; whether the customer is an SOS customer; whether the customer is a net metering customer. This information is provided to electric suppliers by way of a Customer List.

Electric suppliers are able to use this information in order to tailor an electric supply program to the specific needs of a customer and then market these programs to potential customers. They are required to meet certain requirements to safeguard the information provided to them on the Customer List. The List can be used only for the purpose of marketing and providing electricity supply service directly to customers, and it must be kept secure and in a protected location. Access to the Customer List is only by those authorized to have access, absent approval of the customers.

(Continued on reverse side)



An Exelon Company

Customers who do not want Delmarva Power to share the information referenced above with certified electric suppliers must take affirmative action every three (3) years to advise us to remove their account from the Customer List. For the upcoming three (3) year period, such notice must be provided to Delmarva Power **no later than September 30, 2020**. To remove your account from the Customer List, you can:

- Visit **delmarva.com/YourChoice** or;
- Call **800-375-7117**, select Delaware and press 4 for “everything else”. Once you have confirmed your account, say “more options” and then say “Energy Choice”. Please have your account number handy. Once within the Energy Choice options, press 1 to change privacy option.

**If no action is taken by the account holder by September 30, 2020 to remove their account from the Customer List, Delmarva Power, as required by law, will share the information outlined above with certified electricity suppliers doing business in Delaware.**

For more information about electric supply choice, please visit **delmarva.com/YourChoice**.



An Exelon Company