

# IMPORTANT RATE INFORMATION FOR RESIDENTIAL GAS CUSTOMERS

Delmarva Power has asked the Delaware Public Service Commission (Commission) for several changes in gas delivery rates. The proposed changes are based on a thorough evaluation of work done over the last two years modernizing and enhancing the natural gas delivery system to maintain safe and reliable service for customers and meet the growing demand for natural gas.

## How will this rate change affect me?

- Effective Sept. 21, 2020, a typical residential space heating customer, using an average of 83 CCF in a winter month, will see a total monthly bill increase of \$6.00 or 6.5 percent during the heating season.
- As part of this rate increase, the Distribution System Improvement Charge (DSIC) was adjusted to 0.00 percent for gas customers. The DSIC provides a more predictable and efficient way to pay for the investments needed to maintain safe and reliable service. It is reviewed and approved by the Commission and adjusted every six months to pay for completed infrastructure projects.
- Delmarva Power is permitted to implement the proposed rates while the Commission is reviewing the proposal. Customers could receive a refund if the final gas delivery rates approved by the Commission are less than the proposed rates implemented in September 2020. We will notify you by mail of any changes.

## What can I do to help manage my energy costs?

- Sign up for Budget Billing to avoid seasonal peaks by dividing your payments evenly over the entire year.
- Save money and energy with tools on My Account. Sign up today at [delmarva.com/MyAccount](https://delmarva.com/MyAccount).
- Visit [delmarva.com/WaysToSave](https://delmarva.com/WaysToSave) for tips and programs that can help you save energy and money.

Please review the chart on reverse for new rates. Effects of these changes will vary with your usage.



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Rate Class	Previous Rates	Rates Effective September 21, 2020
<b>Residential Gas Service</b>		
Customer Charge	\$12.65/month	\$15.88/month
Delivery Charge	\$0.54462/CCF	\$0.63210/CCF
<b>Residential Gas Space Heating Service</b>		
Customer Charge	\$12.65/month	\$15.29/month
Delivery Charge	\$0.47079/CCF	\$0.53327/CCF
<b>Gas Lighting</b>		
Monthly Charge		
Assumes monthly usage of 15 CCF	\$7.61 per gas light	\$9.39 per gas light

NOTE: CCF=100 cubic feet

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document regarding all rates and rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care at 1-800-375-7117 or by visiting [delmarva.com](http://delmarva.com).



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