

IMPORTANT RATE INFORMATION FOR RESIDENTIAL GAS CUSTOMERS

The Delaware Public Service Commission made a final determination in Delmarva Power's gas delivery rate review to adjust rates to recover investments in the natural gas delivery system over the last two years. These investments include modernizing and enhancing the system to maintain safe and reliable service for customers, while meeting the area's growing demand for natural gas.

Delmarva Power initially filed its rate review on Feb. 21, 2020 and implemented an interim increase on Sept. 21, 2020. The Commission has approved final rates that are lower than the interim increase. Therefore, customers will see a decrease on their bill as a result of this new rate adjustment.

How will this rate change affect me?

- Effective Feb. 1, 2021, a typical residential space heating customer, using an average of 83 CCF in a winter month, will see a total monthly bill decrease of \$3.73 or 4.0 percent during the heating season.
- Customers will be refunded the difference between interim rates and final rates billed between September 2020 and the current billing period. This will appear as a "One-time Rate Refund" in the Gas Summary section on your bill.

What can I do to help manage my energy costs?

- Sign up for Budget Billing to avoid seasonal peaks by dividing your payments evenly over the entire year.
- Save money and energy with tools on My Account. Sign up today at delmarva.com/MyAccount.
- Visit delmarva.com/WaysToSave for tips and programs that can help you save energy and money.

Please review the chart on reverse for new rates. Effects of these changes will vary with your usage.

Rate Class	Previous Rates	Rates Effective February 1, 2021
Residential Gas Service		
Customer Charge	\$15.88/month	\$13.75/month
Delivery Charge	\$0.63210/CCF	\$0.59720/CCF
Residential Gas Space Heating Service		
Customer Charge	\$15.29/month	\$13.75/month
Delivery Charge	\$0.53327/CCF	\$0.50092/CCF
Gas Lighting		
Monthly Charge		
Assumes monthly usage of 15 CCF	\$9.39 per gas light	\$8.42 per gas light

NOTE: CCF=100 cubic feet

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document regarding all rates and rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care at 800-375-7117 or by visiting delmarva.com.



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