

*All it
takes is
one call...*



A PHI Company

We're eager to work with
you to arrange payment.

Call us at (800) 375-7117

Did you know...

That a simple phone call to **(800) 375-7117** can help resolve a past due balance? There are several payment options you can utilize to avoid suspension of your service:

- **Mail In** a check for the entire outstanding balance.
- **In-Person Payment Locations** make it easy to pay your utility bill, while you're out and about. Please visit our web site at **www.delmarva.com** for the location nearest you.
- **Speed Pay** enables you to pay past due balances over the phone, when you authorize a withdrawal from your checking account.
- **Credit Card** payment can be made for a fee. Use it to pay the balance owed on your energy bill.
- **Payment Arrangements** allow you to make smaller payments after an initial down payment.

Our representatives in Credit and Collections are eager to work with you to make a payment arrangement or to answer any questions about your account. Please give them a call at **(800) 375-7117**.

Si necesita esta informacion en Español por favor, llame al departamento de credito a **(800) 375-7117** y pida hablar con un representante en Español.

(Lunes - Viernes 7:00 am - 7:00 pm)

Energy assistance

For those in need of energy assistance, there are funds available that can help.

For information about regional energy assistance programs, please contact the following:

- **Delaware:** Contact the Delaware Help!Line at **(800) 464-4357** and ask for "utilities assistance."
- **Maryland:** Contact the state Department of Human Resources at **(800) 352-1446** and then select the energy assistance option.
- **Virginia:** Contact the Northampton County Department of Social Services at **(757) 678-5153** or the Accomack County Department of Social Services at **(757) 787-1530**.