

LINE

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Your life. Plugged in.™

MAY 2011

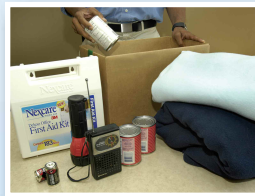


We're Getting Ready for Storm Season and So Should You

Summer's coming and so is storm season. We're getting ready ahead of the storm by trimming trees along our power lines to minimize outages and we're hosting emergency preparedness drills and refresher training for our crews and staff.

What should you be doing now to get ready for storm season?

- Assemble an emergency "storm kit" with a battery-powered radio or television, flashlight, a first-aid kit, battery-powered or windup clock, extra batteries, special-needs items, an insulated cooler and a list of important and emergency phone numbers.
- Keep at least a three-day supply of nonperishable foods and bottled water and have a hand-operated can opener available.
- Make sure we have your current address and telephone number by contacting our customer care service center at **1-800-375-7117**.



Find out more about what we're doing to get ready for storm season and what you can do now at delmarva.com.

Energy-Saving Ideas to Prevent High Summer Bills

Summer is around the corner. With a little planning beforehand, high temperatures don't have to mean high electricity bills. Follow these tips to better control your electricity bill as the temperature goes up.

- During hot weather, a central air conditioner can account for 30 percent of your energy bill. Check the air filter regularly – a clean air filter improves system efficiency, which should lead to energy savings.
- Set your thermostat at 78 degrees, a reasonably comfortable and energy-efficient indoor temperature.
- Have your air conditioning system checked by a professional to ensure that it works properly and is not leaking coolant.
- Be sure all windows are shut and outside doors are closed when the AC is on.
- Don't place lamps, televisions or other heat sources close to the air conditioner thermostat – heat from these sources may cause the air conditioner unit to run longer than it should.
- Check to ensure that no furniture or other obstacles are blocking ducts or fans. This will enable cooled air to circulate freely.

For more energy-saving tips, visit us at delmarva.com.

**POWER
OUT?**

*In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317*

May is National Electrical Safety Month

Be Safe Outdoors Around Electricity

May is "Electrical Safety Month." In recognition, Delmarva Power offers the following electrical safety tips as you head outdoors to enjoy the warm weather:

When Boating

- Check for wires overhead when boating or fishing.
- Remove or lower antennas or flags from large vessels and sailboat hulls before transporting your boat over land. Know the total height of your trailer and boat with and without the mast up.
- Watch out for overhead power lines when removing your boat from the water. Ask another person to direct you so that you can safely clear all power lines by at least 10 feet.
- Be aware of signs that indicate underwater gas or electric utility lines. Don't anchor your boat near underwater cables or pipelines. At low tide, clearances to underwater cables and pipelines could be inadequate for your vessel.

When Swimming

- Make sure there are no power lines over a swimming pool.
- Do not swim during a thunderstorm.
- Keep electric appliances (e.g., radios) at least 10 feet away from swimming pools.
- Make sure all electrical equipment used for swimming pools (even the cleaning equipment) is grounded.

For Children

- Do not allow your child to play around substations, utility poles or towers, or pad-mounted transformers (green metal boxes) or where "Danger: High Voltage" signs are posted.
- Make trees near power lines and poles holding utility wires off limits for climbing.
- Have your child fly a kite in open spaces away from power lines and only in good weather. Do not allow your child to pull down a kite or anything else if it gets stuck on a power line or in a tree near a power line.
- Teach your child to stay away from wires on the ground and to report the fallen wires to an adult. If you see a downed wire, call 1-800-898-8042 in New Castle County (DE) and Cecil and Harford counties (MD); call 1-800-898-8045 in Kent and Sussex counties (DE) and the Eastern Shore of Maryland.

Another Energy-Saving Idea: Delmarva Power's Green Bill!

Save paper, save stamps and save a trip to the mail box by signing up for Green Bill today!

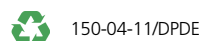
Register for *My Account* at delmarva.com and then select the Green Bill (paperless) billing option.

With Green Bill, you'll automatically receive a monthly e-mail stating that your bill is ready to view online. In addition, you have the option to sign up for AutoPay, our recurring payment program.

Make it easy on yourself. Sign up for Green Bill at delmarva.com.



Follow us on Twitter at twitter.com/delmarvaconnect.



Customer Service, Mon-Fri, 7 a.m. – 7 p.m.: (800) 375-7117
TTY Telephone Number for Hearing Impaired: (800) 822-1200

June

THINGS TO DO IN THE REGION

Delaware (Area code 302)

Jun 4: National Trails Day: Annual Friends of Brandywine Creek River Cleanup; Brandywine Creek State Park, 41 Adams Dam Rd., Wilmington; 302-655-5740, www.destateparks.com.

Jun 4: Bethany Beach Seaside Craft Show; Bethany Boardwalk, Bethany; www.townofbethanybeach.com/activities.

Jun 4: Kickoff to Black Music Month!; Johnson Victrola Museum, 375 S. New St., Dover; 302-744-5055.

Jun 5: 5th Annual Berry Festival; Wilmington Friends Meeting, 4th & West streets, Wilmington; www.harmonyonthehill.com.

Jun 10: Relay For Life® of Wilmington; P.S. duPont Middle School, Wilmington; 302-824-3335, www.relayforlife.org/wilmington.

Jun 11: Separation Day Celebration Delaware's Birthday Celebration; Historic New Castle, Delaware St. & Battery Park; New Castle; 302-322-9802, mikki@newcastlecity.org.

Jun 17-18: 62nd Annual Delmarva Chicken Festival; Delmarva Christian High School, 21150 Airport Rd., Georgetown; 800-878-2449, www.dpicken.com.

Jun 17-19: Chinese Festival; 1313 Little Baltimore Rd., Hockessin; 302-239-0432.

Jun 18: Turtle Travels; Delaware Museum of Natural History, 4840 Kennett Pike, Wilmington; 302-658-9111, www.delmnh.org.

Jun 18: All You Can Eat, Fried Chicken Dinner; Roxana Vol. Fire Company, Roxana; 302-436-2300.

Jun 19-20: 13th Annual Chautauqua Tent Show; Zwaanendael Museum, 102 Kings Highway, Lewes; 302-645-1148.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at delmarva.com.

To include a future event either in LINES or online, fax to: 302-283-6095, or e-mail: lines@delmarva.com.