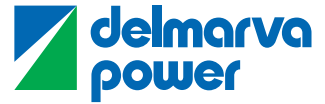


FOR CUSTOMERS IN DELAWARE

LINES

DELMARVA.COM



Your life. Plugged in.™

APRIL 2011

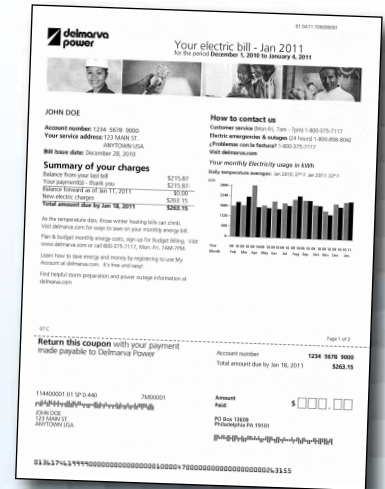
New Transmission Project Will Improve Reliability

Delmarva Power plans to build a new, high-voltage transmission line between Millsboro, Del., and Bishopville, Md. to enhance electric service reliability in southern Delaware and on the Maryland Eastern Shore.

“Engineering studies indicate that the new line will help avoid extended power outages for many customers in Sussex and Worcester counties should there be a major problem with the current transmission network that links Salisbury and Ocean City in Maryland and Bethany Beach in Delaware,” said John Allen, Vice President, Delmarva Power Region.

The 138,000-volt line will be built on about 12 miles of an existing right-of-way. Construction is scheduled to begin in Delaware in November and in Maryland in February 2012. Completion is targeted for May 2012.

Community meetings are planned for the near future to provide more project details. The meeting schedule will be published once finalized.

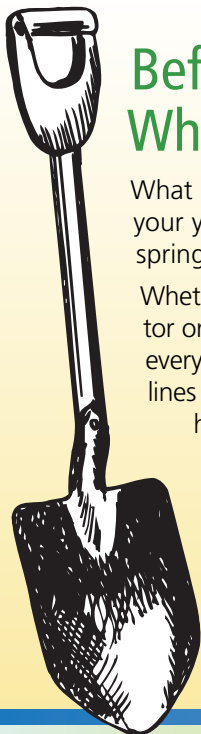


New Bill Design Coming Soon

You spoke and we listened! The result is a new bill design coming soon that will give you all the changes you asked for — a new, easy-to-read format and organization so you can quickly find what you’re looking for, such as your account number, how to contact us and the amount due.

We believe you will find bill topics easier to locate, including a new bar graph featuring two years of your energy use. This data will allow you to quickly compare your energy use from last month to last year.

Look for an upcoming bill insert with a preview of the new bill design.



Before You Dig, Know What's Underground



Know what's below. Call before you dig.

What is the first step before you begin your yard improvement projects this spring? Call 811 first!

Whether you are a professional excavator or an avid do-it-yourselfer, please call 811 before every dig, every time. Even simple digging projects can damage utility lines and can disrupt vital services to an entire neighborhood, harm diggers, and potentially result in expensive fines and costly repairs.

One easy phone call to 811 quickly and easily begins the process of getting underground utility lines marked.

April is National Safe Digging Month. The national 811 campaign is a project of The Common Ground Alliance.

Call 811 BEFORE You Dig!

POWER OUT?

In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317

Watch Out for Power Lines

Whether flying a kite, cleaning out the gutters or trimming trees, remember to watch out for overhead power lines.

- Never touch a power line with any part of your body or any object.
- When carrying long or tall items, such as ladders, scaffolding, tree saws and pool cleaning equipment, hold them parallel to the ground to avoid contact with all overhead wires. Before you raise them into the air, make sure they're clear of all overhead wires.
- For your protection, the law requires that a minimum of 10 feet must be maintained when working below or adjacent to power lines.

If you see a wire down, keep yourself and others away and contact Delmarva Power immediately at **1-800-898-8042** or **1-800-898-8045**.



Save Energy, Save the Environment

April is Earth Month (Earth Day is April 22).

The following energy-saving tips will not only help protect the environment, but will help you

better manage your energy bill in the warm-weather months ahead:

- Keep your heating, ventilating and air conditioning (HVAC) system well tuned with periodic maintenance by a professional service representative.
- Install a whole-house ventilating fan in your attic or in an upstairs window to help air circulate in your home. Although not a replacement for a central air conditioning system, a fan is an effective way to stay comfortable on milder days.
- Clean or replace air conditioning filters. Dirty air filters should be cleaned or replaced every month. Foam filters can be rinsed with water and wrung dry. Fiberglass filters need to be replaced.
- Test windows and doors for air tightness. Add weather stripping and caulk where necessary. You can save 10 percent or more in annual energy costs.

For more energy-saving tips, visit delmarva.com.

May

THINGS TO DO IN THE REGION

Delaware (Area code 302)

May 1: Greenways Walks to...Frank Schoonover Studios; Warner Elementary School, 801 W. 18th St., Wilmington; www.delawaregreenways.org/family_trail_days.html.

May 1: Delaware Ovarian Cancer Foundation Teal Ribbon 5K Run/Walk; Dravo Plaza/Riverfront, Wilmington; 302-998-6889, www.DEOvarianCancer.org.

May 5-7: 91st Wilmington Flower Market; Rockford Park, West 19th St. & Tower Rd., Wilmington; 302-995-5699, www.wilmingtonflowermarket.org.

May 6-8: 78th Dover Days Festival; The Green & Legislative Mall, Dover; www.visitdover.com.

May 6 & 7: Historic New Castle's Annual May Market; Market Square, Historic New Castle; 302-328-7307.

May 7: Freedom; The Old State House, 25 The Green, Dover; 302-744-5055.

May 7: Radio; Johnson Victrola Museum, 375 S. New St., Dover; 302-744-5055.

May 14: 4th Annual Symposium on Delaware Valley Early Colonial Archaeology; New Castle Court House Museum, 211 Delaware St., New Castle; 302-323-4453, craig.lukezic@de.state.us.

May 22: PNC Free Sunday Morning; Delaware Museum of Natural History, 4840 Kennett Pike, Wilmington; 302-658-9111, www.delmnh.org.

May 22: 2nd Annual Tails & Trails Dog Walk Delaware SPCA Benefit; Lums Pond State Park, Bear; 302-998-2281 x330, www.delspca.org.

May 28: Zwaanendael Archaeology; Zwaanendael Museum, 102 Kings Highway, Lewes; 302-645-1148.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at delmarva.com.

To include a future event either in LINES or online, fax to: 302-283-6095, or e-mail: lines@delmarva.com.