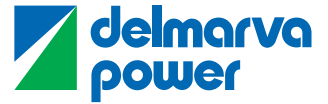


LINES

DELMARVA.COM



Your life. Plugged in.™

OCTOBER 2011

Help When You Need It Most

Assistance is available this winter season for those who need help paying energy bills.

The Maryland Office of Home Energy Programs administers the **Maryland Energy Assistance Program (MEAP)** for the state. To find help in your county, call 1-800-352-1446 or go online at www.dhr.state.md.us/meap.

Customers are advised that the Low Income Home Energy Assistance Program, which supports MEAP, may be limited this heating season due to a likely cut in federal funding.

In addition to the state-specific programs, Delmarva Power partners with the Salvation Army to offer energy assistance to its low-income customers through the **Good Neighbor Energy Fund**. To learn more, or to contribute to the fund, please contact one of these offices:

The Salvation Army

P.O. Box 3235
Salisbury, MD 21802-3235
410-749-3077

Cecil Heating Assistance Program

P.O. Box 195
Elkton, MD 21922-0195
410-996-0241

Harford Community Action Agency

33 W. Courtland Street
Bel Air, MD 21014-3701
410-939-3535 x 22

Delmarva Power offers payment options for those who just need a little flexibility in paying their bill. Visit delmarva.com and learn more about Budget Billing, Extended Payment and Time Payment Arrangement programs.



Go Paperless to Win Some Green

Don't miss your chance to win a \$1,000 gift card. Sign up as a new Green Bill registrant between now and December 16, 2011.

Your name will be automatically included in the contest. No purchase is necessary and only one entry is allowed per residential account. One winner will be drawn from all Delmarva Power registrants.



To enter, sign up for *My Account* at delmarva.com and then select the "Green Bill (Paperless)" billing option. With Green Bill, you will automatically receive a monthly email stating that your bill is ready to view. In addition, you have the option to sign up for AutoPay, our recurring payment program.

POWER OUT?

In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317

Learn How to Prevent Electrical Fires

National Fire Prevention Week is October 9-15. However, we urge you to practice fire safety all year long. Take the following steps to lower the risk of electrical fires in your home:

- Cover all unused wall sockets with plastic safety covers if there are small children in your home.
- Replace or repair loose or frayed cords on all electrical devices.
- Avoid running extension cords across walkways, doorways and under carpets.
- Consider having a qualified electrician install additional circuits or outlets to prevent the use of extension cords.
- Follow the manufacturer's instructions for plugging appliances into electrical outlets.
- Avoid overloading outlets. Plug only one high-wattage appliance into each receptacle at one time.
- Place lamps on level surfaces away from things that can burn, and use bulbs that match the recommended wattage of the lamp.
- Install smoke alarms on every floor and near all sleeping areas.

For additional safety information, please visit delmarva.com.

November

THINGS TO DO IN THE REGION

Maryland (Area code 410)

Nov 10-Dec 1: Festival of Wreaths; Pleasant Day Medical Adult Day Care, Cambridge; 410-228-0190.

Nov 12 & 13: 44th Annual Oxford Antiques Show & Sale; Oxford Fire Company, Oxford; sandra-hale1@msn.com.

Nov 19: Thanksgiving Open House; Steppingstone Museum, 461 Quaker Bottom Rd., Havre de Grace; 410-939-2299 or 888-419-1762, steppingstone-museum@msn.com, www.steppingstonemuseum.org.

Nov 19: Kent Chamber Music 23rd Concert Series: Caceanova/Finehouse Duo; St. Paul's Church Parish House, 7579 Sandy Bottom Rd., Chestertown; 410-810-2805, www.kentchambermusic.com.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at delmarva.com.

To include a future event either in LINES or online, fax to: 302-283-6095, or email: lines@delmarva.com.

Is Your Home Wasting Energy?

Delmarva Power's **Home Performance with ENERGY STAR®** program offers a professional home-energy assessment by a certified contractor at a discounted rate of \$100. The contractor will find ways to improve your home's energy efficiency and comfort, and will show you how your home measures up in terms of air leakage, insulation, and heating and cooling systems.

You can then save on recommended energy-efficient improvements with up to \$1,200 in rebates from Delmarva Power. For a limited time, you also can save even more with rebates from the Maryland Energy Administration (MEA). When you combine the Delmarva Power and MEA rebates, you can save up to 50 percent off the cost of your improvements!

To learn more or to locate a participating contractor, call 1-866-353-5799, or visit delmarva.com/SaveEnergy. Learn more about the MEA rebates at www.MDhomeperformance.org.