

Lines



A PHL Company

THE NEWSLETTER FOR DELMARVA POWER CUSTOMERS IN MARYLAND

DELMARVA.COM

JULY 2008

DID YOU KNOW?

Q: It seems as if there are more power outages in the summer, even when there are no storms. Can hot weather cause outages?

A. Yes. Summer temperatures cause many customers to increase their air conditioning use. Sometimes, this increase in electricity demand can cause outages. Here's why.

■ Increased electricity demand causes power lines to heat and expand. This expansion may result in sagging lines touching tree limbs and branches – which can result in short circuits.

■ High electric current can cause cables, switches and other equipment to stretch and can increase the size of minor flaws in insulation and connections.

■ Lightning strikes and circuit failures can weaken equipment, rendering it unable to cope with extreme electricity demands.

Delmarva Power can't always prevent heat-related outages and we understand the inconvenience they cause. The good news is that we use a carefully planned approach to restore your electric service as quickly and safely as possible.

We're connected to you
by more than power lines.®

Score Big, Sign Up for "My Account" and Win Orioles Tickets

Delmarva Power is giving customers who register for "My Account," the chance to win a Major League Baseball Fun Night.

Between July 1 and August 15, customers can enter to win four tickets to see the Baltimore Orioles, plus a gift card to use for food at the game – just by getting smart about home energy use. Our interactive Web tool, "My Account," helps customers learn how to score big savings on their utility bills.

Here's how to enter. Go to delmarva.com and register to use "My Account." You'll need your Delmarva Power bill listing your account number, exact name and current amount due.

That's it, you're automatically entered to win a Orioles Fun Night package – compliments of Delmarva Power.* The utility will notify contest winners by September 1, 2008.

After you've registered, visit "My Account" and conduct a free home energy audit that will give you great tips on saving energy and saving money.

*Employees of Delmarva Power or its parent company, Pepco Holdings, Inc., may not participate in the contest. See full contest rules on delmarva.com.

Friel Lumber Joins Delmarva's CFL Discount Program

Delmarva Power proudly welcomes Friel Lumber Company, 100 Friel Place, Queenstown, to our network of retailers offering discounts on energy-saving compact fluorescent light bulbs (CFLs).

A CFL consumes about 75 percent less energy to produce the same amount of light as an incandescent and lasts up to 10 times longer. Less energy used means fewer power plant emissions. And Delmarva Power offers \$1.50 off the price of a single bulb and \$3 on multipacks.

Almost 75,000 bulbs have been sold since Delmarva Power began its discount program in November, which already is equal to our original annual sales goal.

So join the thousands of Delmarva Power customers who are saving money, saving energy and saving the environment. Stop by Friel Lumber as well as participating Home Depot and ACE Hardware stores in Maryland and purchase your discounted CFL.

POWER OUT?

In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317



