

LINES

DELMARVA.COM

OCTOBER 2009

Get Help with Energy Bills This Winter

Assistance is available this winter season for those who need help paying utility or heating bills.

Qualified Maryland residents may apply for help through the **Maryland Energy Assistance Program (MEAP)**. The Maryland Office of Home Energy Programs pays the utility bills of participants directly to the utility or fuel supplier. Visit www.hr.state.md.us/meap or call 1-800-352-1446 for details.

Delmarva Power offers payment options for those who just need a little flexibility in paying their bill. Visit delmarva.com and learn more about Budget Billing.

Call 8-1-1 Before You Dig

Are you digging into some yard work this fall? Before you reach for the shovel, be aware that underground utility equipment such as cables or pipes could be below the earth's surface.

Stay safe. Call Miss Utility at 811. Locators will promptly visit your home to mark the planned digging area for underground utility equipment at no charge.



Delmarva Power customers can now sign up for Green Bill, our new online billing and payment system and stop receiving a paper bill.

With Green Bill, customers voluntarily register through the "My Account" portal at delmarva.com and check the box indicating you no longer want to receive a paper bill in the mail.

Green Bill customers automatically receive a monthly e-mail stating their bill is ready to view and pay along with the amount and due date. Those paying their bill through this new tool also have an option of signing up for a recurring payment.

You can make a payment right after you sign up and if you select the recurring payment option, your future bill payments will be automatically processed on the due date.

Any past due or disconnection notices still will be sent by mail.



MARYLAND (AREA CODE 410)

Nov 1: Tri-State Antique Bottle & Collectibles Show; Singerly Fire Hall, Elkton; 302-738-9960

Nov 6: Art Works Kent County Studio Tour; 306 Park Row, Chestertown; 778-6300.
www.artworkschestertown.org.

Nov 7: Harvest Fair Countryside Christian School Benefit; Linkwood - Salem Firehouse, 228-0574.

Nov 12: Festival of Wreaths; Pleasant Day Medical Adult Day Care, Cambridge; 228-0190.

Nov 13: St. Benedict/St. Elizabeth Holiday Bazaar; St. Benedict Parish Hall, 408 Central Ave., Ridgely; 634-2253.

Nov 21: Craft Show; NEFC Ladies Aux; North East; 410-287-4526.

Nov 27-28: Antiques Show and Sale Fundraiser; Chestertown Middle School, 402 E. Campus Ave., Kent; 778-1857 or 778-0397.

Nov 28: Hunter's Breakfast; VFW Post 7687, 304 Basil Ave., Chesapeake City; winterisnice@verizon.net, 443-553-6143.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at delmarva.com.

To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to lines@delmarva.com.

Prevent Electrical Fires in Your Home

October is Fire Prevention Month, a perfect time to focus on preventing an electrical fire in your home. Follow these simple suggestions to stay safe year round:

- Daylight savings time ends November 1. As you set your clocks back, take time to check the batteries in smoke detectors.
- Inspect electric cords and replace them if they are damaged.
- Look for the UL (Underwriters Laboratories) label when purchasing appliances.
- Never use water on an electrical fire. Keep a fire extinguisher handy.
- Avoid running extension cords across walkways, doorways and under carpets.
- Never pull an electrical plug out by the cord.
- If you use a portable space heater, keep it at least 4 feet away from drapery and furniture, and place it on a non-flammable surface.

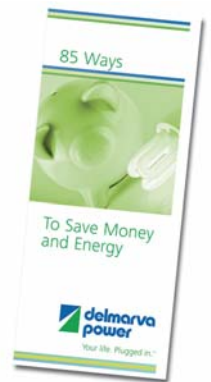
We have more fire safety tips at delmarva.com.

Now is a Good Time for an Energy "Tune Up"

Whether you have an old house, a new one, or rent an apartment, they all require an energy tune up in time for the heating season. Here are a few tips to help you reduce energy use and save money as the weather gets colder:

- Winterize windows with weather stripping for all moveable joints and caulking for non-moving parts.
- Change the filter on your heating system once a month for more efficient operation. That will save money and improve comfort.
- Set your thermostat at 68°F for eight hours a day and you'll save as much as 10 percent on energy costs. Every degree you lower your thermostat could save you about 3 percent on your heating bill.
- Inspect ductwork for any air leakage. If you do feel air leaking at joints, use silver metal duct tape to seal them. You could save up to 10 percent on heating costs by eliminating those leaks.

For more winter energy tips, visit delmarva.com and check out our "85 Ways to Save" brochure.



Delmarva Power Rebate for ENERGY STAR Appliances

Delmarva Power soon will offer rebates to customers who purchase ENERGY STAR® qualified appliances.

- A \$50 rebate is available to those who purchase an ENERGY STAR qualified refrigerator.
- Get a \$25-rebate for purchasing a room air conditioner.
- Receive a \$20 rebate when you buy an electric water heater with an energy factor greater than 0.93.

Appliances that have earned the ENERGY STAR are much more energy efficient than standards models. So with the Pepco rebate you'll not only save money up front, you'll enjoy lower energy bills for years to come.

For program details including eligibility guidelines and program effective date, visit delmarva.com.