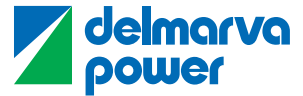


LINES

DELMARVA.COM



Your Life. Plugged In.™

NOVEMBER 2008

Welcome to the New Look of Lines

Our customer newsletter now displays fresh blue and green colors and updated typography to reflect Delmarva Power's environmental commitment and to enhance readability.

We hope you like our redesign.

When It's Cold Outside, Stay Safe and Warm Inside

Whether you're using a fireplace, furnace, wood stove or space heater in your home, we offer the following safety tips:

- Keep a three-foot clearance between all heating equipment and anything that can burn (such as furniture and drapes).
- Never use your oven to heat your home.
- Turn off portable space heaters when leaving a room and before going to bed.
- Make sure your fireplace has a sturdy screen to prevent sparks from flying into the room.
- Have heating equipment inspected and cleaned every year.
- Install smoke alarms and carbon monoxide alarms.

For more safety information, go to delmarva.com and click "Safety"

Warm Up to Winter Energy Savings with 'My Account'

Looking for ways to lower home heating bills this winter? Log on to delmarva.com and take advantage of our interactive Web tool called "My Account."

With "My Account" you can conduct a free home energy audit, analyze your monthly bill and find plenty of low- and no-cost ways to reduce energy use and save on energy costs.

Here are additional ways to save this winter on your heating bills:

- Let the sun heat your home – open curtains and drapes during the day, but close them at night to keep the chill out.
- Test your windows and doors for air tightness, add weather stripping and caulk where necessary.
- Set your thermostat at 68 degrees during the day and 60 degrees at night, health permitting.
- Turn the thermostat down to 60 degrees if you will be away from home for four hours or more.



Log on to delmarva.com and try "My Account."

**POWER
OUT?**

*In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317*

Safeguarding the Environment

Delmarva Power is concerned about protecting the environment. We partner with organizations, spearhead community efforts and donate funds to support a variety of eco-friendly causes.

This past September, for the 18th year, we sponsored and took part in the International Coastal Cleanup in Ocean City, Md. This community effort removes trash and debris from the beaches and rivers along the Delmarva Peninsula.

We collect and donate outdated electronic equipment as part of "America Recycles Day." The yearly event promotes the social, environmental and economic benefits of recycling and encourages the movement toward creating a better natural environment.

The utility also ensures the protection and safety of the natural habitats, waterways, fish and fowl in our service territory. For example, we're currently safeguarding our local natural resources by installing barriers around equipment to prevent possible damage caused from container oil spills.

We invite you to learn more about our efforts. Visit delmarva.com and click "Our Energy Future" and "Protecting the Environment."



Delmarva Power's George Vogelsang, Environmental Management Services, and Matt Likovich, Media Relations, participate in the annual Coastal Cleanup, picking up trash along Beaverdam Creek in Salisbury, Md.

Parent Company Wins Employment Awards

Delmarva Power's parent company, Pepco Holdings, Inc. (PHI), recently won two awards for its employment practices.

AARP cited PHI as one of the best employers in the nation for workers age 50 and older, specifically recognizing the company's retirement, flextime and job sharing benefits.

Hispanic Business Magazine named PHI to its Diversity Elite 60 list which honors the company's commitment to Hispanic hiring, marketing and philanthropy.

Did You Know?

Q. I've recently seen some great bargain prices on electrical products with brand names I've never heard of. Are they just as good as the well-known, more expensive ones?

A. Not in most cases. According to the Electrical Safety Foundation International (ESFI), most no-name or off-brand electrical products pose serious safety hazards.

These devices are not tested by an independent test agency such as Underwriters Laboratory and do not carry UL, CSA or ETL certifications. Cheaply made electrical goods often overheat and lead to short circuits, fire, shock or explosion.

The ESFI recommends the following:

- Look for the UL, CSA or ETL-SEMKO certification marks.
- Purchase electrical products directly from the manufacturer, a reputable distributor or retailer.
- Beware of bargains that seem too good to be true.
- Look for the name and contact information of the manufacturer.

Visit nema.org or www.ul.com for more information on electrical product safety.



Maryland (Area code 410)

Dec 4: Denton Holiday Parade & Lighting of the Green; Denton; 410-479-2050, fx. 410-479-3534.

Dec 6: Ocean Bay Chorus Festival of Harmony: Season of Love - Sweet Adelines; Parkside High School, Salisbury; 410-749-1194.

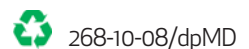
Dec 6: Lighting Program; Cecil County Holly Tree, Jackson Station Rd, Perryville; 410-996-8101 or 410-658-3000.

Dec 7: Community Club of Preston Christmas Home Tour; Preston; 410-673-7713, 410-673-7193, 410-943-1190

Dec 20: Santa Night; Cecil County Holly Tree, Jackson Station Rd, Perryville; 410-996-8101 or 410-658-3000.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at delmarva.com.

To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to Lines@delmarva.com.



Your Life. Plugged In.™

Customer Service, Mon-Fri, 7 a.m. – 7 p.m.: (800) 375-7117
TTY Telephone Number for Hearing Impaired: (800) 822-1200