

Lines

THE NEWSLETTER FOR DELMARVA POWER CUSTOMERS



A PHL Company

WWW.DELMARVA.COM

DEC 2007

DID YOU KNOW?

Q: I'm really looking forward to entertaining family and friends during the holidays. How can I do it safely?

A. Yes. The winter holiday season is one of the most festive times of year, but it can also be one of the most dangerous. Please review the safety rules listed here to make the most of your special holiday celebrations.

1. When cooking for holiday guests, please remember to keep an eye on the stove. Unattended cooking is the nation's leading cause of home fires.

2. Test smoke alarms and be sure they have fresh batteries and are in proper working order. Also, tell your guests your home fire escape plan.

3. Use decorations made from flame-resistant, flame-retardant or non-combustible materials.

4. Carefully inspect new and previously used light strings and replace damaged items before plugging lights in. Always unplug lights before replacing light bulbs or fuses. *(continued on back)*

We're connected to you by more than power lines.®

Customers Receive Holiday Cheer *Thanks to Generous Employees*

Each year, hundreds of Delmarva Power employees give selflessly of their time and resources to make the holidays a little brighter for others.

Along with our donations of thousands of dollars to many non-profit organizations and United Way agencies, our dedicated staff rise to the giving occasion to help those in need throughout the holiday season.

Delmarva Power works with St. Anthony's Meals on Wheels and the Basket Brigade of Delaware to provide hot nutritious meals for hundreds of area residents. Numerous low-income children are able to receive new toys through employee participation in the U.S. Marine Corps Toys for Tots program and the Salvation Army's Bell-Ringing campaign.



a slogan – it's Delmarva Power's commitment to improve the lives of people in the communities we serve.



Also, more than 1,000 senior citizens, foster children, veterans, hospitalized and seriously ill patients are able to feel added love and warmth thanks to a Gift Tag program from which they receive individualized clothing and comfort items to bring cheer to the holidays.

"We're connected to you by more than power lines®" is not just

POWER OUT?

In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD & VA: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317

Delaware Rate Phase-In Deferral Payments Begin in January

As part of the Delaware electric delivery rate increase of May 2006, customers with an Electric Phase-In Summary section on their bill will begin repaying Phase-In Charges in January 2008. If you do not have an Electric Phase-In Summary section on your bill, you did not participate in the Delaware Rate Phase-in.

The Phase-In Credits to Date shows the amount that has been deferred to date between May 2006 and December 2007. In January, you will begin to pay back this amount in 17 equal monthly payments

The example in the box below shows Phase-In Credits to Date as \$403.82. Therefore, to get an estimate of what your monthly payback amount will be, divide the Phase-In Charges Billed to Date by 17. For this example, the amount is \$23.75 (\$403.82 / 17).

Electric Phase-In Summary					
Account 1234 5678 900X					
Phase-In Credits to Date	\$	403.82-	Phase-In Charges Billed to Date	\$	0.00

Energy Efficient Lighting Saves Money

Did you know that lighting could consume up to 20 percent of your home's total energy use? That can add up to a huge chunk of change. There are steps you can take today to decrease your lighting costs that also help protect the environment.

Replace one or more incandescent light bulbs with an ENERGY STAR® compact fluorescent light bulb (CFL). The CFL bulb provides bright, warm light but it uses about 75 percent less energy than incandescent lighting, produces 75 percent less heat, and lasts up to 10 times longer. They are widely available at home improvement, hardware and other retailers.

Not only do CFLs provide great savings to the environment and your pocketbook, they also come in a wide variety of shapes and sizes. Most look just like incandescent light bulbs. You can use CFLs just as you do incandescent bulbs – both indoors and outdoors. Go to www.energystar.gov to see which bulbs best fit your home's needs.



Take the Pledge to Save Energy

Delmarva Power has made a commitment to do our part to save energy and help reduce greenhouse gas emissions.

Join us and take the ENERGY STAR Change a Light Pledge to change at least one light bulb at home to an energy-efficient one. Log on to www.delmarva.com and help us reach our goal of 5,000 pledges.

It's a small step that's already making a big difference.

Guard Against Delmarva Power Imposters

Every Delmarva Power employee carries a photo-identification (ID) card at all times.

If someone claiming to be an employee wants to enter your home for any reason, ask that person to show you a photo-ID card.

You can also call us at 1-800-375-7117 to verify if our trouble team, crews or meter persons are working in your area. We care about your safety, so please ask to see a Delmarva Power employee ID card.

Did You Know

(cont from front)

5. Don't mount lights in any way that can damage the cord's wire insulation. Never use clips or nails.
6. Carefully check cords for splits and cracks. Never use black electrical tape to repair damaged cords – replace them. Failure to do so may cause fire.
7. Keep children and pets away from light strings and other electrical decorations.
8. Do not overload extension cords or electrical outlets. Never run cords across walkways.
9. If you use candles, keep them out of reach of children and pets, only place on hard non-flammable surfaces and away from anything that could catch fire. Most importantly, NEVER leave a burning candle unattended.



Delaware (Area code 302)

Jan 19-21: *Invention Convention*; Hagley's Museum, Buck Rd. East & Rt. 100, Wilm.; 658-2400, www.hagley.org

Jan 26: *In Harmony Presents: Copeland String Quartet*; Schwartz Center for the Arts, S. State St., Dover; (302) 736-2467 or 760-4911, tellesje@wesley.edu

Virginia (Area code 757)

Jan 26: *Come Together: A Tribute to the Beatles*; Palace Theatre, Cape Charles; info@esvachamber.org

FOR MORE THINGS TO DO IN THE REGION, Visit: www.delmarva.com

Click on "Community & Environment" on our Web site: www.delmarva.com. To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to Lines@delmarva.com.