

LINES

DELMARVA.COM

MAY 2010

Practice Electrical Safety Year Round

May is National Electric Safety Month, a good time to remind everyone to be safe around electricity all year long. Here are a few simple tips to remember.

Outdoor Safety

- Avoid power lines when carrying long or tall items such as ladders or scaffolding, hold them parallel to the ground. Look up before raising them in the air.
- Never touch a power line. If you see a wire down, call 1-800-898-8042 or 1-800-898-8045 to report it.
- If you work near power lines, maintain at least 10 feet of distance between you and the power line.
- Call 811 before you dig to have underground utilities marked.

Indoor Safety

- Never stick any object into an electrical outlet.
- Do not overload an electric circuit with too many appliances.
- Use electrical appliances with the UL (Underwriters' Laboratory) symbol.
- Use a surge suppressor or install a surge arrester to protect sensitive electronics from voltage surges.

For more safety tips, visit delmarva.com.

Walking the Talk on Reducing Our Carbon Footprint

When it comes to reducing our carbon footprint, here are some steps Delmarva Power is taking to become more eco-friendly.

- Signed four long-term contracts for more than 300 megawatts of wind power, both on land and offshore. One megawatt is enough to power about 1,000 homes.
- Signed long-term contract to construct a 10 megawatt solar power plant in Dover.
- Launched **Green Bill**, our paperless billing and payment option to reduce paper waste. Visit delmarva.com and click **My Account** to sign up for **Green Bill**.
- Converting from traditional-fueled vehicles and trucks to an alternative fuel fleet, such as hybrid bucket trucks, bio-diesel fueled trucks, plug-in hybrid vehicles and hybrid compact cars.
- Launched a pilot project for switching from traditional streetlights to energy-efficient LED (light-emitting diode) streetlights. If the pilot goes well, we will expand this eco-friendly effort throughout our service territory.
- Offering **My Account**, our online energy tool where customers can analyze their bill and learn how to reduce their energy use and save money.

Want to check your carbon footprint? The **My Account** tool features a personal carbon footprint calculator so you can join Delmarva Power in protecting our environment. Visit delmarva.com today.

DOE Awards PHI Federal Job Training Grant

The U.S. Department of Energy recently awarded \$4.4 million in federal stimulus funds to Delmarva Power's parent company, Pepco Holdings, Inc. (PHI), as part of the Smart Grid Workforce Training Grant.

The grant accelerates the company's goal of establishing a well-trained workforce to operate the Smart Grid and to provide sound energy advice to customers.

(continued on back)



Delaware (Area code 302)

Jun 6: Berry Festival; Wilm. Friends Meeting, 4th & West Sts., Wilm.; www.harmonyonthehill.org.

Jun 6: N. DE Greenway Trail End to End; Wilmington; www.delawaregreenways.org.

Jun 12: Separation Day; Delaware St. & Battery Pk, New Castle; 322-9802, mikki@newcastlecity.org.

Jun 18-19: Delmarva Chicken Fest.; DE State University, 1200 N. DuPont Hwy, Dover; 800-878-2449, www.desu.edu/chickenfestival.

Jun 18-20: Chinese Festival; Valley and Little Baltimore Rds., Hockessin; 377-8052, <http://caccdelaware.org/ChineseFestival.aspx>.

Jun 19: DE Seaside Train Show; Rehoboth Convention Center, Rehoboth Ave., Rehoboth Beach; 537-5557 or 682-4652.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at delmarva.com.

To include a future event either in LINES or online, fax to: 302-283-6095, or e-mail: lines@delmarva.com.

DOE Award (continued from front)

It also recognizes PHI's leadership position in Smart Grid deployment.

Funds will be used in three areas: 1) train more than 700 new and existing employees in customer care and advanced metering infrastructure, 2) retrain workers in Smart Grid technology, and 3) create more than 50 jobs to implement the Smart Grid.

Smart Grid will enhance service reliability, help customers reduce energy use and save on energy costs and lay the groundwork for carbon footprint reduction, electric vehicle adoption and less dependency on foreign oil.

Energy Conservation Helps Lower Summer Bills

Summer is just around the corner, bringing humidity, higher temperatures and potentially higher energy costs.

Follow these simple conservation tips and take control of summer energy bills.

- Unplug chargers for cell phones, MP3 players and laptops when not in use.
- Turn off power strips when not in use.
- Switch from incandescent to compact fluorescent light bulbs (CFLs).
- Use ceiling fans.
- Wash laundry in cold water, be sure your dryer's lint filter is clean, or, air dry clothes. Let dishes air dry as well.



- Set your thermostat to 78 degrees or higher during the cooling season.
- Turn off lights and close doors to all rooms not in use. Keep shades, curtains and blinds closed on sunny summer days.
- Use your microwave to cook when possible.

Find more cost-cutting, energy-saving tips, visit delmarva.com or call 1-800-375-7117 to request our *85 Ways to Save Energy and Money* brochure today.

Grants Support School Projects on Energy

Teachers from 24 schools in Delaware and Maryland have money to spend on energy-related lessons thanks to Delmarva Power.

The company recently awarded \$10,338 in grants to support school projects that focus on energy conservation, recycling, renewable energy and other topics.

Teachers can use the grant money toward purchasing materials, conducting special lessons and implementing special classroom projects not typically supported by school funding.

Keep Your Gas and Electric Meters Free and Clear

Please help us serve you better and avoid estimated bills. The best way to do that is to make sure our meter readers can safely read your meter each month. Here's how you can help:

- Trim any trees or shrubs for easy access to the meter.
- Keep the area surrounding your meter free and clear of clutter.
- Secure all animals for the safety of our meter readers.

Delmarva Power appreciates your help as we strive to provide quality customer service.

