

LINES



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Have Fun Outdoors, But Play It Safe Around Electricity

While taking advantage of the warmer weather, it's important to stay safe near electricity. The following tips will help you enjoy the great outdoors even more.

- Stay away from utility equipment such as transformers and substations.
- Don't fly kites and model airplanes near power lines – it's dangerous and can cause power outages.
- When boating, have 10 feet of clearance between the highest point of your boat and any power lines when hauling, storing or sailing.
- Pay close attention when raising or lowering your mast or spar and look for underwater utility signs.

Learn more about outdoor electrical safety by visiting delmarva.com.



As you do spring cleaning and other outdoor projects, keep in mind that ladders and electricity don't mix. Coming in contact with overhead power lines may cause serious injury or even death.

The following tips will help you stay safe:

- Carry long or tall equipment parallel to the ground to avoid contact with power lines.
- Assume all wires are "live" or energized.
- Keep yourself, your tools and equipment at least 10 feet away from electric lines and equipment.
- Stay alert and look up to be sure there are no overhead wires when moving or raising ladders, scaffolding and other tall items.
- Never attach anything to power lines or electrical equipment.

Visit delmarva.com for more outdoor safety tips.

Call 811, Before You Dig

This spring many people will plan outdoor projects. But before you begin digging, call 811. Dialing this national number keeps you safe and protects utility systems.

Locators will mark the planned digging area for underground utility equipment at no charge. When you don't call 811, it can result in an explosion or fire, causing power failures and personal injury.

Call 811 before you dig and keep your family and neighbors safe. To learn more, visit www.call811.com.



POWER OUT?

**In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317**

Take the Seasonal Spikes Out of Utility Bills

Delmarva Power's Budget Billing plan allows you to make a fixed payment each month to avoid fluctuating bills that result from winter heating or summer air conditioning use.

This payment option is especially helpful to those on a fixed household budget.

To learn more, visit delmarva.com and click on the "Billing & Payment" link. Our Web site also offers information on other payment options that make bill payment time more convenient.

We Want to Help

Delmarva Power knows that the current tough economy is affecting our customers. If you're having problems paying a bill, call our Customer Care Center at 1-800-375-7117. We can offer a variety of payment options tailored to your situation.

Helping Others Meet Their Environmental Goals

Delmarva Power is helping five equipment suppliers reduce their environmental impact through our participation in the national Green Supplier Network (GSN).

Power Partners, Inc. (PPI), a company that supplies transformers, is one such company. PPI receives advice on operational improvements that emphasizes lean and green production methods. The partnership gives PPI the knowledge to achieve the highest levels of environmental standards.

The Green Supplier Network is a joint venture of the EPA and the U.S. Department of Commerce's National Institute of Standards and Technology Manufacturing Extension Partnership.

Delmarva Power cares about the environment and we are committed to helping the companies we do business with meet their environmental goals.



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Delaware (Area code 302)

Apr 2: Victorian Book Club: Arthur and George by Julian Barnes; DE Art Museum, Wilm.; 571-9590, www.delart.org.

Apr 3: Art Loop; The Galleries and Shops in Wilm.; 576-2100, www.ci.wilmington.de.us/events.htm.

Apr 4-5: DE African Violet and Gesneriad Society's Flower Show and Plant Sale; Boscov's, Christiana Town Center, Newark; 656-7215.

Apr 12: Second Sunday Film Series: The Picture of Dorian Gray; Delaware Art Museum, Wilm.; 571-9590, www.delart.org.

Apr 16-17: Spring Break Camp: Make Sail!; Winterthur Museum & Country Estate, Winterthur; 888-4600, www.winterthur.org.

Maryland (Area code 410)

Apr 10: Eggstravaganza; Crumpton Senior Center, Crumpton; 758-0835, www.parksnrec.org.

Apr 11: Easter Egg Hunt; Tuckahoe State Park, Queen Anne; 820-1668, www.dnr.state.md.us.

Apr 14: AARP Health Fair; Roland Powell Convention Center, Ocean City; 524-1177, docmelvin@verizon.net.

Apr 17-30: Catch Me If You Can; Church Hill Theatre, Church Hill; 758-1331, www.churchhilltheatre.org.

Apr 18: Herbs, Herbs, Herbs: Herbal Learning; Historic Sinking Springs Herb Farm & Retreat, Elkton; 398-5566, www.sinking-springs.com.

Apr 26: Taste of the Town; Wilmer Park, Chestertown; www.tasteofchestertown.com.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at delmarva.com.

To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to Lines@delmarva.com.

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Customer Service, Mon-Fri, 7 a.m. – 7 p.m.: (800) 375-7117
TTY Telephone Number for Hearing Impaired: (800) 822-1200