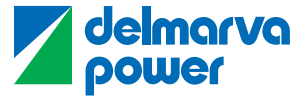


LINES



Your Life. Plugged In.™

DELMARVA.COM

DECEMBER 2008

Assistance Increases for Winter Energy Bills

Delmarva Power customers having problems paying their energy bills can look for extra help this winter.

Recently approved federal legislation increases the average assistance amount for participants of the Low-Income Home Energy Assistance Program (LIHEAP) from \$355 to \$550 per family in 2009.

Delaware customers should call 1-800-464-4357 or visit liheap.org for application information and eligibility guidelines. Information also is available by calling the LIHEAP offices in the following counties:

New Castle: 302-654-9295
Kent: 302-674-1782
Sussex: 302-856-6310

Keeping Delaware Safe From Fire

Delmarva Power's Emergency Services Partnership Program donated 200 carbon monoxide alarms to the Wilmington Fire Department in October. Seventy special needs smoke alarms also were donated to the Delaware State Fire Marshal's office. Special needs smoke alarms are for the deaf and hard of hearing.

Over the past eight years, the utility has donated 2,900 regular smoke alarms, 258 special needs smoke alarms and 800 carbon monoxide alarms for distribution to Delaware residents.

Our Commitment to Bettering the Lives of Others



Paul Keffer, a Delmarva Power contract employee, helps Habitat for Humanity build a home as part of the Hope Landing revitalization project in Wilmington.

Delmarva Power's commitment to making a difference in the lives of our neighbors is evident through our proud employees who donate their personal time and resources – not just during the holidays, but all year round.

In 2008, employees volunteered more than 1,500 hours for Junior Achievement, Habitat for Humanity, American Heart Association, Coastal Cleanup and other efforts.

In addition to employee time and resources, we've donated more than \$825,000 to organizations in Delaware and Maryland. These donated funds do not come from customer rates.

And in November, we gave \$10,000 towards a joint United Way and Delaware Food Bank initiative – Delaware Does More, Neighbors Helping Neighbors All Winter Long.

Our community outreach during the holiday season includes sending gifts and meals to the Basket Brigade of Delaware, Emily Bissell Hospital for the Chronically Ill, Wilmington Veterans Administration Nursing Home and other agencies.

Community outreach efforts are important to us and we will continue to help improve the quality of life of the communities we serve.

**POWER
OUT?**

**In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317**



DELAWARE (AREA CODE 302)

Jan 1: Folk & Contra Dances & Pot-Luck Supper; Gild Hall, Arden; 478-7257, 610 277-0844, <http://home.sprynet.com/~rbrat/>

Jan 1-31: The Invented Worlds of Alida Fish; DE Art Museum, Wilm.; 571-9590, www.delart.org.

Jan 15-17: Wilm. Coin Club's Annual Show; Nur Shrine Temple, New Castle; 798-0118.

Jan 17-19: Invention Convention; Hagley Museum & Library, Wilm.; 658-2400, www.hagley.org.

Jan 19: African-American Champions of Nature; DE Museum of Natural History, Wilm.; 658-9111, www.delmnh.org.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at delmarva.com.

To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to Lines@delmarva.com.

Use Candles with Care

Candles add to the warmth and festivity of holiday celebrations. Unfortunately, candles cause thousands of home fires annually through misuse, resulting in property damage, injury and even death.

The National Candle Safety Association offers the following tips for keeping your home and family safe:

- never leave a burning candle unattended – extinguish it before going to bed or leaving home,
- never place a burning candle near something that can catch fire, and
- keep burning candles out of the reach of children or pets.

Delmarva Power suggests using battery operated candles – they're much safer. Learn more at candle-safety.org.

Use Caution When Decorating for the Holidays

Many people celebrate the winter holidays by cooking, entertaining and decorating. Stay safe by following the National Fire Protection Association's tips for holiday decorating:

- buy flame-retardant, flame-resistant or non-combustible materials whenever possible,
- only purchase lights and electrical decorations with UL, CSA or ETL-SEMCO certification marks,
- inspect new and previously-bought light strings – replace damaged items before plugging them in,
- keep children and pets away from light strings and decorations, and
- always be sure to turn off all decorations and light strings before leaving home or going to bed.

For more fire prevention and decorating safety information, visit nfpa.org.

Did You Know?

I've heard that LEDs are more efficient for holiday lighting, but they cost more than traditional lights. Are they worth it?



Yes. Light-emitting diodes (LEDs) are small light sources illuminated by the movement of electrons through a semiconductor material – and they are worth the extra money.

According to ENERGY STAR®, LEDs are very energy efficient when producing individual colors, such as those used in many holiday lights. LEDs use up to 90 percent less energy than incandescent bulbs to produce the same amount of light.

The amount of electricity consumed by just one 7-watt incandescent bulb could power 140 LEDs – enough to light two 24-foot strings of lights.

Still not convinced? ENERGY STAR qualified LEDs are worth the extra money because they:

- last up to 10 times longer than traditional incandescent strands,
- are cool to the touch, reducing the risk of fire,
- don't have filaments or glass so they are much more durable and shock-resistant than other light strings,
- come with a three-year warranty, and
- will absorb their initial cost after about one to two years of use.

Learn more about LEDs by visiting energystar.gov.

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Customer Service, Mon-Fri, 7 a.m. – 7 p.m.: (800) 375-7117
TTY Telephone Number for Hearing Impaired: (800) 822-1200