

Lines

THE NEWSLETTER FOR DELMARVA POWER CUSTOMERS IN DELAWARE



A PHL Company

WWW.DELMARVA.COM

APR 2008

DID YOU KNOW?

For nearly 40 years, Earth Day has created awareness and spawned action for environmental protection around the globe.

These efforts have been under way since April 22, 1970, when 20 million Americans celebrated the first Earth Day. That same year, President Richard Nixon created the Environmental Protection Agency (EPA) and Congress passed the Clean Air Act.

Today, millions participate in land and waterway cleanups, wildlife habitat preservation, tree maintenance and other activities to mark the occasion.

To learn more, visit earthday.gov.



We're Committed to the Environment Every Day

Delmarva Power is committed to environmental stewardship not only on Earth Day, but all year-round. Here are just a few of our efforts to help protect the environment and save energy.

Community Outreach

- Sponsoring community celebrations and river cleanups to increase awareness of conservation, ecological and pollution concerns.
- Conducting low-income energy-efficiency fairs where we also provide energy-saving items such as weatherization kits and compact fluorescent light bulbs (CFLs).
- Providing schools and organizations with tree seedlings for planting on Arbor Day. Trees remove CO₂ from the air and help fight global warming.

And, we've received the Arbor Day Foundation's™ Tree Line USA® Utility award several years running.

Other Programs

- Implementing new technologies to improve service and help our customers better manage their energy bills. (See related story on back panel.)
- Participating in ENERGY STAR's® "Change A Light" program, to promote the use of CFLs that use less energy to operate and help reduce power plant emissions.
- We are converting our fleet vehicles to hybrids and using eco-friendly biodiesel fuels to reduce tailpipe emissions.

At Delmarva Power, we dedicate ourselves to making a positive impact on the environment and we invite you to join us. To learn more, visit www.delmarva.com.

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Please join us for the following Earth Day celebrations:

- Rodney Square, Wilmington, Apr 18, 11 a.m. to 2 p.m.
- Christina River Watershed Cleanup, throughout New Castle County, Sat., Apr 19, 9 a.m. to 1 p.m., 302-838-1897
- Killens Pond State Park Earth Day Festival, south of Felton, DE, Saturday, Apr 19, 10 a.m. to 3 p.m.



We're connected to you by more than power lines.®

POWER OUT?

In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317

Saving Energy and Improving Reliability with Digital Technology

Pepco Holdings, Inc. (PHI), Delmarva Power's parent company, has taken an important step toward improving service reliability and helping customers better manage their energy use.

PHI recently signed a contract with a vendor to provide a "meter data management system" to support Delmarva Power's existing customer meter system and a planned switch to advanced smart meters over the next five years.

This marks a major milestone in transforming our customer metering technology to the digital age. The data management technology would function as a "back end system," linking meters with utility computers.

When fully deployed, the system will provide electricity pricing information, allowing customers to reduce energy use and save money when energy prices are high.

Achieving a Sustainable Environment

Our annual environmental report, *Powering a Sustainable Future*, provides a great overview of the environmental initiatives Delmarva Power and its sister companies – Atlantic City Electric, Pepco, Conectiv Energy and Pepco Energy Services – are undertaking.

Just published by Pepco Holdings, Inc., Delmarva Power's parent company, the colorful 29-page document covers our environmental programs from using hybrid cars and trucks to transforming offices into "green buildings." To access the report, visit www.delmarva.com.

Avoid Injuries, Wear PPE

Delmarva Power takes safety seriously. That's why our employees always wear PPE - personal protective equipment. But, PPE isn't just for the workplace; it can help reduce injuries during yard work, too.

- Wear long pants and long-sleeved shirts – as close fitting as possible to avoid catching clothes in equipment moving parts.
- Protect your eyes with goggles or glasses.
- Protect your hearing when using motor-driven equipment.
- Wear sturdy shoes with slip-resistant rubber soles.
- Wear gloves when changing, sharpening or cleaning blades.

Special Note:

- Keep children indoors during yard work and never let children operate power lawn and garden equipment.



For more safety tips, visit www.nsc.org or go to www.delmarva.com.



Delaware (Area code 302)

May 2: *Milton Historical Society Speakers Series: Michael Morgan Presents Sussex County During the Civil War*; 302-684-1010, www.historicmilton.org

May 2-4: *75th Annual Old Dover Days*; City of Dover; 800-233-5368, www.visitdover.com

May 3: *Biggs Kids*; Biggs Museum, Dover; 302-674-2111, www.biggsmuseum.org

May 15: *Latin American Chocolate and Coffee Tasting*; Delaware Art Museum, Wilm.; 302-351-8513

May 18: *Scale Shift: Botero and Distortion in Contemporary Art*; Delaware Art Museum, Wilmington; 302-351-8509

May 18: *Creek Kids program: Mothers and Daughters*; Hagley Museum, Wilmington; www.hagley.org

May 31: *Delaware Seaside Train Show*; Rehoboth Beach Convention Center, Rehoboth Ave.; 302-537-5557

FOR MORE THINGS TO DO IN THE REGION, VISIT: www.delmarva.com

Click on "Community & Environment" on our Web site: www.delmarva.com. To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to Lines@delmarva.com.