

This Holiday Season,

*Give the
Gift of Energy*

Do you have a friend or family member who might need some help paying their energy bill this holiday season?

Delmarva Power offers a way to help. You can give that special someone the **Gift of Energy** this holiday season.

The way it works is simple, just:

- Visit a Delmarva Power Walk-in Office today;
- Provide customer service with the name and address of the person you're buying the Gift of Energy for;
- Make a payment* on that special someone's account; and
- Receive a **FREE HOLIDAY GREETING CARD** to give to that special someone, compliments of Delmarva Power.

*Gift of Energy payments will be accepted in the form of check or credit card.

Payments must be made in person at one of the following locations:

Place: Wilmington Walk-in Office
Address: 630 Martin Luther King Blvd.
Hours: Monday - Friday, 10 a.m. to 6 p.m.

Place: New Castle Region Walk-in Office
Address: I-95 at Route 273 in Newark
Hours: Monday - Friday, 10 a.m. to 6 p.m.

Place: Millsboro Walk-in Office
Address: 700 E. DuPont Highway in Millsboro
Hours: Monday - Friday, 9:30 a.m. to 6 p.m.



Your life. Plugged in.™

**POWER
OUT?**

In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317

LEDs Make the Season Bright and Energy Smart



Decorative lights are a popular and inexpensive decorating choice for the holidays and for special occasions.

This year, plan to save energy and money with LED – or light-emitting diode – lights.

Energy-efficient LED lights are available at many local retail outlets and home improvement stores. Consider these benefits when shopping for new LED lights:

- LED lights use about 90 percent less energy than standard incandescent bulbs.
- Lower electricity consumption means reduced carbon emissions.

- Cool temperature bulbs are safe to touch and won't burn little fingers or tree branches.
- Epoxy bulbs, unlike glass, are virtually unbreakable.
- Bulbs can last from 50,000 to 100,000 hours, depending on brand and usage.
- Connect up to 20 strings without overloading.

For more energy- and money-saving tips throughout the year, visit us at delmarva.com.

Plan to Enjoy the Holidays Safely

As the winter holiday season approaches, Delmarva Power urges caution when decorating, entertaining and heating your home. Follow the guidelines below to keep your home, family and guests safe:

- Select decorations made with flame-resistant, flame-retardant or non-combustible materials.
- Inspect for frayed sockets, loose or bare wires and loose connections.
- Never staple or nail light strings or extension cords.
- Keep trees at least three feet from heating sources.
- Stay in the kitchen while cooking and keep a working fire extinguisher nearby.
- Plug portable heaters directly into outlets or wall sockets.
- If you use candles, never leave them unattended.
- Practice your home fire escape plan and share it with your guests.

Visit delmarva.com for more safety tips.



Gas Delivery – Putting Safety First

Our employees work hard every day to keep the gas flowing safely and reliably to our customers.

We maintain a rigorous safety inspection and maintenance program to include surveying our system for leaks, inspecting cathodic protection systems, and conducting pressure monitoring, valve inspections, damage prevention and line patrols.

In 2009, industry benchmarking ranked Delmarva Power in the top quartile in terms of having lower "Total Gas Leaks Reported per Mile" of distribution and transmission pipelines.

We have invested about \$45 million over the past five years as part of our reliability program and prioritize which portions of the system should be renewed or replaced.

Delaware (Area code 302)

Jan 8: *Lighthouse Lecture Series;* Zwaanendael Museum, 102 Kings Highway, Lewes. 2 p.m. Free, but seating is limited due to space restrictions. 645-1148.

Jan 12: *Speaker Series for Parents: Building Courage, Confidence, and Self-Esteem in Our Children;* DE Children's Museum, 550 Justison St., Wilm.; 442-6862, www.delawarechildrensmuseum.org/speaker-series.

Jan 20-22: *Wilm. Coin Club Show;* Nur Shrine Temple, 198 S DuPont Hwy, New Castle; 798-0118.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at delmarva.com.

To include a future event either in LINES or online, fax to: 283-6095, or e-mail: lines@delmarva.com.

