



A PHI Company

Important Rate Information for Residential Natural Gas Customers

Delmarva Power has asked the Public Service Commission for an increase in delivery rates to recover ongoing costs to improve reliability and safety and to support investments in new gas distribution technologies, facilities and equipment.

- Effective August 31, 2010, residential customers that use roughly 120 ccf of natural gas per month during the heating season will see an overall bill increase of approximately 1.23 percent or \$2.06 per month, from \$167.25 to \$169.31.
- The ultimate amount of the rate change must be approved by the Commission. If the full proposed rates are approved by the Commission, customers with a usage pattern at or near the class average will see a total overall bill increase of approximately 8.1 percent or \$6.99 per month, from \$167.25 to \$174.24. Delmarva Power will notify customers of any changes.

Delmarva Power is eager to assist customers in managing their energy costs. Enroll in our popular budget billing option, which helps to prevent seasonal peaks in monthly energy bills. Monitor your monthly energy usage and learn how to save on your energy costs using "My Account". For more information about these programs and for energy saving tips, visit delmarva.com or call (800) 375-7117.

Please see the rate chart below for more details. Effects of these changes will vary with your usage.

Residential Gas Service (RG)	Previous Rates	New Rates
Customer Charge	\$9.56 per mo.	\$9.92 per mo.
Delivery Charge	\$0.421010/CCF	\$0.43692/CCF
Space Heating: For each CCF in excess of 50 CCF per month, Oct. through May	\$0.337840/CCF	\$0.35061/CCF
Gas Cost Rate (GCR)	\$0.93959/CCF	\$0.93959/CCF
Environmental Surcharge	\$0.00206/CCF	\$0.00206 /CCF

Gas Lighting Service (GL)

(assumes monthly usage of 15 CCF and includes GCR) \$20.01 per light per mo. \$20.23 per light per mo.

Note: CCF = 100 cubic feet

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document regarding all rates and rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care or by visiting delmarva.com.