



A PHI Company

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## Important Rate Information for Residential Natural Gas Customers

The Gas Cost Rate (GCR) component used in the calculation of your bill is increasing, effective with your usage on and after November 1, 2008, due to higher wholesale natural gas prices.

With the November 1 rate change, a residential space heating customer who uses 120 centi-cubic feet (ccf) of gas per month in the winter should see a total bill increase of approximately 14.8 percent, or \$25.25 per month from \$170.37 to \$195.62 per month. Effects of the increase will vary with your usage. Please see the rate chart on the reverse for more details.

The GCR is a straight pass-through of wholesale costs of the gas used by our customers – Delmarva Power does not make a profit from this portion of the bill. The proposed increase follows two years of decreases for Delmarva Power natural gas customers.

Also in effect with November 1 usage will be a change in the Environmental Surcharge, which will decrease from \$0.00238 to \$0.00175 per centi-cubic feet (CCF) of gas used. This change will result in an overall monthly bill decrease of eight cents or less than 0.1 percent for residential customers who use roughly 120 CCF of natural gas per month during the heating season.

Delmarva Power is eager to assist customers in managing their energy costs, including offering a popular budget billing option, which helps to prevent seasonal peaks in monthly energy bills. To sign up for budget billing, either sign up on the web at [www.delmarva.com](http://www.delmarva.com), or call our customer care representatives at (800) 375-7117. Customers are also encouraged to call in or visit the company web site for energy saving tips.

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**Residential Gas Service (RG)**

Customer Charge

**Previous Rates**

\$9.56 per mo.

**New Rates**

\$9.56 per mo.

Delivery Charge

\$0.421010/CCF

\$0.421010/CCF

Space Heating: For each CCF in excess of  
50 CCF per month, October through May.

\$0.337840/CCF

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Gas Cost Rate (GCR)

\$0.96517/CCF

\$1.1756/CCF

Environmental Surcharge

\$0.00238/CCF

\$0.00175/CCF

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**Gas Lighting Service (GL)**(assumes monthly usage of 15 CCF  
and includes GCR)

\$20.40 per light per mo.

\$23.55 per light per mo.

Note: CCF = 100 cubic feet

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document regarding all rates and rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care or by visiting [www.delmarva.com](http://www.delmarva.com).