



A PHI Company

Important Rate Information for Residential Natural Gas Customers

Delmarva Power filed for a gas delivery rate increase in July 2010 to recover ongoing costs to improve reliability and safety and to support investments in new gas distribution technologies, facilities and equipment. The Delaware Public Service Commission's final approval of these rates was lower than the rates implemented by Delmarva Power on February 2, 2011. The difference between the rates implemented and rates approved will be refunded to you, with interest, in the coming months.

The final rates are effective July 1, 2011. The typical residential customer using 120 ccf of natural gas per month during the heating season will see an overall bill increase of approximately 2.85 percent or \$4.77 per month, from \$167.25 to \$172.02.

Please see the rate chart below for more details. Effects of these changes will vary with your usage.

	Original Rates (04/01/07)	Full Proposed Rates (02/02/11)	Final Approved Rates (07/01/11)
Residential Gas Service (RG)			
Customer Charge	\$9.56 per mo.	\$11.03 per mo	\$10.40 per mo
Delivery Charge	\$0.421010/CCF	\$0.48586/CCF	\$0.45802/CCF
Space Heating: For each CCF in excess of 50 CCF per mo, Oct.-May	\$0.337840/CCF	\$0.38988/CCF	\$0.36754/CCF

Gas Lighting Service (GL)

(assumes monthly usage of 15 ccf) \$5.92 per light per mo. \$6.83 per light per mo. \$6.44 per light per mo.

Note: CCF= 100 cubic feet

The information contained in this bill insert has been prepared as a general guideline for our customers. The company's tariff, as filed and approved by the Public Service Commission, is the official document regarding all rates and rules and regulations affecting service. For further information and details, copies of the tariff are available by contacting Delmarva Power Customer Care or by visiting www.delmarva.com.