

LINES

DELMARVA.COM

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Are You Prepared For Storm Season?

Lightning, heavy rain and strong winds can bring tree limbs and branches down on power lines, which can cause outages. Delmarva Power offers the following tips to help you be prepared:

- Assemble a storm emergency kit that contains a first aid kit, flashlights, fresh batteries, a battery-operated radio or television, emergency telephone numbers and other personal necessities.
- Have a corded landline telephone and/or a fully charged cellular phone available.
- Keep a three-day supply of bottled water and nonperishable food items on hand.
- Use surge protectors to safeguard electronic equipment.
- Be ready to evacuate special needs and elderly persons to alternate locations with power.
- Prepare a family emergency plan and review it periodically.
- Keep Delmarva Power's outage reporting numbers handy – 1-800-898-8042 or 1-800-898-8045.

Visit delmarva.com for more tips on storm preparation.



Keep Your Summer Energy Bill Cooler

Summer rates and new "Standard Offer Service (SOS)" rates are now in effect. SOS rates, which typically make up about 70 percent of the bill, charge for the electricity you use.

New SOS rates will add about 2.6% or \$4.38 to the monthly summer bill of the average Maryland customer. The money from SOS rates goes directly to pay power suppliers since Delmarva Power does not generate electricity.

Delmarva Power realizes that any increase in monthly bills can be a major concern. That's why we offer a range of programs to help you take control of rising energy costs:

- Visit "My Account" on delmarva.com. You can track your billing history, analyze household energy usage and learn ways to cut energy costs.
- Download our free brochure, *85 Ways to Save Money and Energy*, which offers low-cost and no-cost tips for controlling your energy use.
- Most important, if you're having difficulty paying your bill, please call us at 1-800-375-7117. We have payment options and arrangements available to get you back on track. We even can refer you to government assistance programs.

More details about SOS rates are available at delmarva.com. See next month's issue of *Lines* for more information on SOS rates.

POWER OUT?

In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
 In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
 For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317

Avoid the Dangers of Lightning

Summer is the peak season for lightning. In the U.S., an average of 62 people are killed each year by lightning.

To decrease your risk of injury or death, follow some of these simple recommendations:

- If you hear thunder, even a distant rumble, immediately move to a safe place. Fully enclosed buildings provide the best protection. Sheds, picnic shelters, tents or covered porches do NOT protect you from lightning. If a sturdy building is not nearby, get into a hard-topped metal vehicle and close all the windows.
- Don't use a corded phone except in an emergency during a storm. Cordless phones and cell phones are safe to use.
- Don't take a bath or shower or use other plumbing during a storm. Water pipes conduct electricity.

Visit delmarva.com for more summer safety tips. Learn more about lightning at www.lightningsafety.noaa.gov.



MARYLAND (AREA CODE 410)

Jul 4: Independence Day Celebration; The Aspen Institute/Houghton House, Queenstown; 410-820-5424, www.qachistory.org.

Jul 11: Historic Sites Open House; Queen Anne's County; 410-604-2100, www.historicqac.org.

Jul 13: Birdies for the Bay CBEC Benefit; Hunters Oak Golf Club, Queenstown; 410-827-6694, www.bayrestoration.org.

July 19-25: Firemen's Carnival; Kent Island HS, Stevensville; 410-643-5454, www.kivfd.org.

Jul 23: Downtown Elkton Classic Car Show; North & Main St., Elkton; 410-398-5076, www.elktonalliance.org.

Jul 24-Aug 1: Cecil County Fair; Rtes 213 & 273, Fair Hill, 410-392-3440, www.cecilcountyfair.org.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at delmarva.com.

To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to lines@delmarva.com.

Outage Information for Life-Support Customers

As the mid-Atlantic region enters storm season, Delmarva Power urges those who depend on life-support equipment to plan for occasional power outages.

Take time now to identify a location with emergency power capabilities and make plans to go there or to a hospital during a prolonged outage.

Sign up for Delmarva Power's Emergency Medical Equipment Notification Program. We will notify you of scheduled outages for maintenance and warnings of severe storms. Please Note: You must have a physician certify annually that a medical need exists for program participation.

Visit delmarva.com to download our brochure *Emergency Medical Equipment Program*, or call 1-800-375-7117 to request a copy.

Our Commitment to Environmental Sustainability

Pepco Holdings, Inc. (PHI), Delmarva Power's parent company, recently published *Powering a Sustainable Future - 2008*, which details the corporation's environmental stewardship and resource conservation efforts.

Among the many topics the 32-page publication features is information on Delmarva Power's environmental cleanup and restoration of an historic waterfront site in Cambridge, Md. There, a former plant once manufactured gas for lighting streets, homes and businesses in the region.

The report is available online at delmarva.com.



Plugging Into Community Needs

As part of its community support efforts, Delmarva Power is reaching out to Hispanic citizens in Maryland and Delaware.

The utility recently co-sponsored energy assistance fairs in Marydel and Ridgely, Maryland. Also, 600 people seeking information on potential job opportunities turned out for the Hispanic Expo and Job Fair in Harrington, Del., which Delmarva Power co-sponsored.