

A SINCERE THANK YOU

from Delmarva Power



Last weekend, Hurricane Irene's high winds and heavy rain caused extensive damage to Delmarva Power's electric system. At its peak, this highly destructive storm left nearly 165,000 customers without power, as uprooted trees and broken limbs caused extensive damage to equipment and brought down countless miles of wire.

We know these outages caused inconvenience for our customers. Your patience and support as our crews worked hard, around the clock, made all the difference. Thank you.

A special thanks to all of the emergency management and public safety personnel and government

officials who helped us coordinate this massive restoration effort.

We also want to thank our employees and crews who worked tirelessly restoring service, labored long hours in our customer call centers and worked behind the scenes to support crews on the front lines. Thank you.

Our aggressive plan, in place well in advance of the storm, enabled us to mobilize extra field personnel and call in mutual assistance from other utilities.

Our crews were at work immediately, repairing lines and restoring service as soon as the first bands of Hurricane Irene reached our service area.

We are, and will continue, working hard to provide you with safe and reliable power. Thank you for your support.



Your life. Plugged in.™

