

At Your Service

2016–2017



Maryland Customer Rights



An Exelon Company

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“At Your Service” is prepared in accordance with the Code of Maryland Regulations (COMAR) 20.30.04. Volumes of COMAR are available for inspection at most public libraries and online at www.psc.state.md.us. Our tariffs and copies of the Maryland Public Service Commission’s regulations are available for inspection at all our offices and at the Commission’s office. Tariffs also are available online at delmarva.com/tariffs.

Delmarva Power Is “At Your Service”

Our mission is to provide you with reliable electric service at a reasonable price. For your convenience, we provide this booklet as a reference to the guidelines and policies that govern your account.

Maryland Electric Choice

You have the option to receive your electricity from Delmarva Power under Standard Offer Service (SOS) or shop among licensed competitive electric providers and choose an electricity supplier other than Delmarva Power. By shopping, you may be able to save money on your electric bill or buy environmentally friendly electricity.

Whether you choose to stay with Delmarva Power as your electric supplier, or choose another supplier, we will continue to provide safe and reliable electric distribution service. We also will continue to restore service in the event of any disruption, such as weather related events. The reliability of your service will not be affected by your choice.

Supply Price Comparison Information

To help you evaluate offers from suppliers, we provide the current Delmarva Power seasonal price of SOS electricity, the price of SOS electricity for the next season (when available) and a 12-month weighted average cost of SOS electricity on an annual basis based on the seasonal prices. The supply price information is provided in cents per kilowatt-hour (kWh) that includes the costs for SOS and transmission service.

It does not include other parts of your electricity bill such as the cost to deliver electricity to your home, taxes and other charges that stay the same regardless of which company you choose as your supplier. When evaluating supply offers, you should know the price information for each potential supplier and the amount of electricity you use each month.

Suppliers are licensed by the Maryland Public Service Commission. Review suppliers’ materials before making any decisions. For more information, visit www.psc.state.md.us/ecm/home/cfm or delmarva.com.

Customer Service

Phone

Call us at 1-800-375-7117 between 7 a.m. and 7 p.m., Monday – Friday, with questions or for information about our programs. Our TTY number for the hearing impaired is 1-800-822-1200.

Online

You can also submit your questions online by visiting delmarva.com/contactform.

Reporting Outages

There are several ways you can report outages and get information.

Phone: Call 1-800-898-8042 any time to report your outage. Please request a call-back so we can verify if individual or small groups of outages still exist.

To facilitate automatic call-back with service updates, please register the telephone number of your service address by calling 1-800-375-7117 and say “update phone number.” Have your account number, located on your bill, handy.

Online: Go to delmarva.com and click on “Outage Center”

- Report an outage quickly and get real-time updates by entering your account information
- With our dynamic outage maps, you can zoom in to see outages and estimates for when power will be restored in a specific location (outage map information is updated every 10 minutes)
- Access important contact information

Mobile Devices: Our free Delmarva Self-Service app lets you get the latest news, report an outage, access outage maps of your area, call us directly and get estimates for when power will be restored – all on your smartphone or tablet.

Visit delmarva.com/mobileapp or your app store to download our mobile app today.

Wires Down

Call 1-800-898-8042 and follow the prompts.

En caso de emergencia con peligro de vida, llame al 800-898-8042.

Multi-Language Service

Our customer service representatives can assist you in 200 languages. All non-English speaking customers can call us at 1-800-375-7117.

Mail

Correspondence can be sent to:

Delmarva Power
Billing Inquiries
Mailstop 88MK95
PO Box 231
Wilmington, DE 19899

Your Electric Service

Applying For or Transferring Service

You can apply for or transfer electric service at delmarva.com, by phone, in writing or in person. Written applications should include your name, address, social security number, home and work telephone numbers, and the name of your employer. As many as two individuals can be listed on the account. Only the person(s) whose name appears on the account may make changes to the account or to the electric service.

If there is a reasonable basis for questioning the authority of a person requesting service in the name of an applicant, the applicant may be asked to present satisfactory identification in person and to fill out a written application.

Customer Deposits

We may require you to pay a deposit (\$50 min.) or establish satisfactory credit. If a deposit is required, it will be two months of the estimated average annual bill. The calendar year rates are established in December of each year to be effective January 1 of the following year. The interest rate shall be equal to the average of the percent yields of 1-year Treasury constant maturities for September, October and November of the preceding year.

Other deposit arrangements are made in cases involving short-term or special service conditions. A residential deposit can be deferred, at your request, to the first month's bill, or it may be paid in up to three installments. Customers over the age of 60 may be exempt for a deposit on new service.

If you refuse to pay a deposit, service may be denied or terminated. Deposits may not be applied against overdue bills. A copy of the residential deposit rules as adopted by the Maryland Public Service Commission is available upon request.

How to Discontinue Service

To transfer or terminate service for any reason, please notify us at least three business days in advance online, by phone, by mail or in person. The three business days' notice is important, because you are responsible for — and will be billed for — all service at the previous address until you notify us. If no new party is moving in, the service may be disconnected. If you use an alternate electricity supplier, they will be automatically notified.

Understanding Energy Prices

Rate Changes – Information on any changes in your rates is included in your monthly energy bill, as needed. Contact Customer Care at 1-800-375-7117 for copies of the current rate schedules, or you can access our tariffs at delmarva.com.

Seasonal Rate Difference – The demand for electricity is higher in the summer and so is the cost of meeting that additional demand. These costs are reflected in the summer rates.

Residential Rate Schedules for Electric Service

R	Residential Service
R-TOU-ND	Residential Time-of-Use Rate

For more information on rate schedules, call Customer Care at 1-800-375-7117 or visit delmarva.com/tariffs to access our tariffs.

Delmarva Power's Electric Meter

Smart meters feature a digital display and are equipped with two-way communications between your home and Delmarva Power.

They provide you with detailed information that can help you understand and make decisions about your energy use. Smart meters also provide new benefits for customers, including new energy management tools through My Account, remote connects and disconnects when moving, remote meter readings and fewer estimated bills. In addition, smart meters provide faster outage detection if an outage occurs.

For more information about smart meters, visit delmarva.com/energytools or call 1-800-375-7117.

If you do not have a smart meter and need help reading your meter, visit delmarva.com/meter/ or call 1-800-375-7117.

Meter Access

You are responsible for providing us with access to your meter in order to read it, test it, disconnect it, remove and/or replace it. Customers must make sure that there is a minimum of 48 inches of clearance around the meter box. No permanent obstructions – such as trees, bushes, or walls may be placed in front of the meter. If reasonable access is not provided, service can be disconnected until access is provided and reconnection fees and other outstanding charges have been satisfied.

Smart Meter Opt Out

While the Maryland Public Service Commission has recognized the potential of smart meter benefits, it issued an order* on February 26, 2014 to allow customers who do not want to upgrade to a smart meter at their home or qualifying business to opt out. The Commission recognizes that there are costs to Maryland utilities to read and maintain meters for customers who have chosen

*A copy of the Commission's Order No. 86200 can be accessed by going to www.psc.state.md.us/ecm/home and placing the number 152955 in the Maillog search box on the Commission's homepage.

to opt out of smart meters. If you would like to opt out of receiving a smart meter, we will continue to read your meter, however, there will be additional fees that apply. Effective July 1, 2014, the following fees will be applied to your bill:

- \$75.00: One-time, up-front fee (billed at \$25.00 per month, for three months) and
- \$17.00: Monthly meter reading and maintenance fee

If you wish to be added to the opt-out list, you can contact us by phone at 1-800-375-7117 or online at delmarva.com/contactform. You will receive a letter confirming your request. The additional fees will be added to your next billing cycle. If you wish to notify us by mail, you can send a letter to:

MD Opt-out
Mailstop 29SC59
PO Box 1739
Salisbury, MD 21802-1739

Billing Information

You will receive your Delmarva Power bill monthly. Your energy use will be presented on your bill as the total of your hourly use since your last billing period.

You can view your energy use online when you sign up for My Account at delmarva.com, or you can look at the meter's digital dial. Either way, you can compare this information with your monthly bill to determine its accuracy, and to see when you're using the most electricity so you can make informed decisions about how you use energy.

The service period for normal monthly billing varies from 25 to 35 days. For residential customers, initial bills may cover service periods that vary from 16 to 45 days. Commercial customers may receive initial bills for service periods less than 16 days.

How to Read Your Bill

See sample bill on pages 8–9 for key.

1. **The billing period** – The time period during which you received service and for which you are being billed.
2. **Account details** – The name registered to the account, the service location and account number and the bill issue date.
3. **Contact information** – Our phone numbers for customer service, emergencies and outages, as well as our Web address.
4. **Summary of your charges** – A summary of previous balance, payments received, charges for service used, supplier charges if applicable, and the total amount now due.
5. **Bar graph** – Displays 24 months of energy usage data. It may print on a following page based on your service.
6. **Payment coupon** – The portion you return with your payment. To expedite processing, your account number, name, mailing address, as well as the payment mailing address are pre-printed on it.
7. **Details of your electric charges** – This section includes your meter number, billing period, number of billing days and the total hourly usage data. This will also include applicable net energy metering credits for excess generation.
8. **Delivery charges** – A detailed list of your delivery charges related to the cost of bringing electricity to you via the poles and wires for the current billing period. Go to our tariff at delmarva.com/tariffs for more information about specific charges.
9. **The electric summary** – Itemization of any changes or adjustments including supplier charges, if applicable, made to your account during the current billing period. Your bill may not print this summary if none apply.

Definitions of Charges:

Customer charge – A fixed monthly charge that reflects the cost of maintaining your service, regardless of how much energy you use. The Maryland Public Service Commission (Commission) regulates this charge.

Delivery charges – The cost of bringing electricity to you via the poles and wires.

Distribution charge – The cost of moving electricity from your local substation and power lines to your home or business. The Commission regulates this charge.

Procurement cost adjustment – A monthly charge or credit that ensures that we receive no more or no less than its cost for procuring supply services for Standard Offer Service customers.

Supply charges – The cost for us to buy the produced electricity for you. This is the portion of your bill you can compare to offers from electricity suppliers. If you choose a new supplier, you will pay that supplier's price for producing electricity instead of the price you currently pay us.

Standard offer service – This reflects the cost for us to buy the produced electricity if you do not choose a supplier other than Delmarva Power. The Commission supervises the acquisition of competitively priced electricity.

Total electric delivery charges – A subtotal of your Customer Charge, Distribution Charge, Surcharges and Taxes. Go to our tariffs at delmarva.com/tariffs for more information about specific charges.

Total electric supply charges – A subtotal of your Standard Offer Service, Transmission and Procurement Cost Adjustment. Go to our tariff at delmarva.com/tariffs for more information about specific charges.

Total electric charges – The total of your delivery and supply charges for the current billing period.

Paying Your Bill

Mail

Mail your payment to: Delmarva Power, P.O. Box 13609, Philadelphia, PA 19101-3608. When you send a check to pay your bill and your check is eligible, you authorize Delmarva Power to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement.

In Person

Self Service Payment Kiosk
2530 N Salisbury Blvd. Salisbury, MD
Monday through Friday, 8 a.m. to 5 p.m.

On the Web

Access your electric bill and make payments online at delmarva.com by registering for My Account, a secure self-service option that will allow you to view and pay your bill, understand why your bill has changed and find ways to save energy.

Direct Debit

Direct Debit is a convenient payment option. Save time and postage by having the amount of your energy bill automatically deducted from your checking account each month – without writing a check. You can be confident your payment is made on time each month – even if you're away from home. Enroll by checking the box and completing the form on page 2 of your bill.

Credit Card

Pay with credit card or electronic funds transfer by visiting delmarva.com, downloading the Delmarva Power Self-Service app to your mobile device, or by calling 1-800-375-7117. Have your Delmarva Power account number, zip code, and payment information handy. Visa, MasterCard, American Express and Discover are accepted as well as ATM/Debit cards bearing the NYCE, PULSE, STAR, or ACCEL logos. A Western Union Speedpay fee will apply for all card payments.

Third-Party Notification

You may request that an alternate party receive a copy of your bill and be added as a contact on your account. The alternate party is not responsible for paying the bill, but can make sure you are aware of any important notices. Third-Party Notification is especially useful for customers who might be out of town for extended periods, customers with physical disabilities, the elderly and non-English speaking customers.

Payment Policies

Late Payment Charges

The payment date is the date we must receive payment, not the postmarked date, as your bill is for services already used. Bills are due when rendered and payable within 20 days. If not paid by the overdue date shown on the bill, a 1.5 percent late charge will be added to the Delmarva Power portion of your current bill. The second billing month, an additional 1.5 percent late payment charge will be added to the remaining unpaid balance. At the end of the next billing period, an additional charge of 2 percent of any unpaid portion of the original amount will be added (a maximum total of 5 percent). Late payment charges may be waived twice in a 12-month period. Repeated late payments will result in collection action and/or additional new deposits on your account.

Returned Checks

We charge a \$15 service fee for returned checks. The first time a check is returned, the fee may be waived. If more than one check is returned in any 12-month period, we will not accept another personal check. We will require future payments to be made in cash, certified check or money order.

Electronic Funds Transfer

When you send a check to pay your bill, you authorize us to process your payment electronically. If your payment is processed electronically, your checking account may be debited on the same day we receive the check.

Payment Plans

We offer several alternate payment plans. To enroll, call 1-800-375-7117.

Budget Billing – Budget Billing is available for customers who would like to be able to budget for electricity rather than paying bills that vary monthly and seasonally. With budget billing, your estimated energy costs are spread evenly over the entire year. The plan is open to residential customers and small non-residential customers who meet eligibility criteria.

Extended Due Date – Residential customers whose main source of total household income is from government or other low-income assistance programs may be eligible for an extended due date. If your Delmarva Power bill is due just before your assistance check arrives, we may be able to extend the due date to help you avoid paying late charges depending upon the due date of your bill.

Payment Installment Plan – Under this plan, customers experiencing temporary financial conditions that make it difficult to keep their accounts current may be eligible for installment payments on their current bill, as well as a portion of any unpaid balance. Failure to adhere to conditions of the arrangement may result in cancellation of the plan and disconnection of service.

Payment Assistance Programs

The following Maryland programs provide eligible customers with financial assistance to help pay energy bills.

Maryland Energy Assistance Program (MEAP)

MEAP provides assistance with home heating bills. Limited assistance is available to repair or replace broken furnaces.

Electric Universal Service Program (EUSP)

EUSP is a state program to assist low-income customers with their electric bills. Assistance may be available whether you are an active customer or you are currently without service. Eligible customers may receive help to pay their current bills or past due balances.

Utility Service Protection Program (USPP)

If you're eligible for assistance from MEAP, you also may be eligible for participation in Maryland's Utility Service Protection Plan (USPP), a program to help customers avoid disconnection from November through March.

For more information on MEAP, EUSP and USPP, contact the local energy assistance agency in your area, or the Office of Home Energy Programs at 1-800-352-1446.

Disconnection and Reconnection Policy

Electrical service may be denied, disconnected or interrupted, for the following reasons:

Disconnection without Prior Notice

- Unavoidable emergencies, shortages or interruptions in the company's sources of supply
- Whenever hazardous conditions are found on the customer's property
- Interfering or tampering with meters or company equipment or theft of services
- Failure to remedy conditions that have a detrimental effect on the service of others

Disconnection with Prior Notice

- Non-payment of any bill for electric service that is greater than the amount of the customer's deposit, if applicable
- Misrepresentation of identity to avoid payment of an outstanding bill
- Use of electric service without establishing account responsibility
- Failure to pay a deposit (as outlined on page 4) or service installation costs
- Repeated refusal to grant access during reasonable working hours for maintenance, meter reading or removal, or inspection or replacement of equipment
- Non-compliance with the rules and regulations in the company tariff as filed with the Maryland Public

Service Commission. You can view our tariffs at delmarva.com/tariffs, or call Customer Care at 1-800-375-7117

Disconnection Notification

A notice of the intent to discontinue service is sent separately from the bill at least 14 days before service is disconnected. Termination notices will include the following:

- The account number, service address and customer name whose service is to be terminated
- A statement of the reasons for the proposed termination and the date on or after which the proposed termination will occur
- Charges for service reconnection, if any, and a statement of the total amount due, if applicable
- A statement of your rights and remedies, which will include a summary of the dispute procedures, utility address, and the telephone numbers where we may be reached
- A statement that it is your responsibility to notify us if you are unable to pay for service in accordance with the requirements of the utility's billing practices, and
- A statement that it is your responsibility to notify the utility that you, or an occupant of the premises, is elderly, handicapped, has a serious illness, or relies upon life-support equipment, a brief explanation of the special provisions regarding elderly, handicapped, or persons seriously ill or relying on life-support equipment, and an explanation of notification procedures

Disconnection of Service

Service is usually disconnected only on regular work days. However, disconnections may take place on Saturdays in special situations where service must be disconnected at a meter inside the premises and where the company has previously attempted to gain access to the meter on at least two weekdays.

Service will not be disconnected if:

- You can show reasonable evidence that the bill has been paid
- The outstanding bill is the subject of a formal dispute between you and the company
- The minimum amount due, plus a collection fee of \$38 per trip is paid to our service person who comes to disconnect the service

If you are not home when service is disconnected, a notice will be left with instructions on how to have service restored.

Seasonal Disconnection Procedures

From November 1 through March 31, winter disconnection procedures are in effect. During this period, if you are in arrears, we will attempt to contact you by telephone or personal visit. If you fail to enter into a payment agreement with us, service can be disconnected after we file an affidavit with the Maryland Public Service Commission.

However, we will not terminate service to any customer because of nonpayment when the forecast temperature at 6 a.m. is 32 degrees Fahrenheit or below during an extreme weather period. During the summer, we will not terminate electric service for any residential customer due to nonpayment when the temperature forecast at 6 a.m. is 95 degrees Fahrenheit or above during an extreme weather period.

Medical Certification Procedures

Disconnection may be postponed for up to 30 days if we are provided with a physician's certificate or notice from a public health official stating that the occupant of the residence is elderly, handicapped or relies on life-support equipment and that service disconnection would be detrimental to the health and safety of the occupant.

Contact Customer Care at 1-800-375-7117 or visit delmarva.com to obtain the necessary certification form for you and your physician to complete and fax or mail back to us.

In addition, you must enter into a payment installment plan with Delmarva Power. A postponement of service disconnection for additional periods, not exceeding 30 days,

may be made if the medical certificate is renewed and the customer successfully maintains the established payment plan.

Restoration of Service

Service disconnected for nonpayment will be restored when the minimum payment due is paid, or when the conditions listed earlier under the "Disconnection with Prior Notice" heading are corrected, and upon payment of a reconnection fee. The account will be subject to a deposit. If there is a deposit on file, it will be reviewed for accuracy. Normal working hours for field personnel are between 8 a.m. and 5 p.m., Monday through Friday, except on company holidays.

Customer Rights & Responsibilities

If you believe your service has been interrupted improperly, you may wish to contact the Maryland Public Service Commission (Commission). The Commission's address and phone number can be found at the bottom of this page.

Settling Billing Disputes

If you wish to dispute your bill or a service disconnection, call us for a review of your concern at 1-800-375-7117.

In the course of a bill dispute, you are required to pay the undisputed portion of that bill for your electric service to continue. If our review determines that the bill is accurate, you must pay the full amount of any outstanding balance. If it remains unpaid, electric service will be subject to disconnection.

Your Right to Appeal

Within 10 days of receiving notice of our decision regarding a dispute, you may file an appeal with the Maryland Public Service Commission at the following address:

Public Service Commission of Maryland

Office of External Relations
6 St. Paul Street – 15th Floor
Baltimore, Maryland 21202-6806
www.psc.state.md.us

410-767-8028; 1-800-492-0474 (toll free);

TTY 1-800-492-0474

8 a.m. – 5 p.m., Monday – Friday (except holidays)

Include the following information with your complaint to the Commission:

- Your name, address, email address and account number
- Utility involved in the dispute
- Reason for the dispute
- Summary of the customer's efforts to resolve the dispute with the utility
- Copies of bills, correspondence or other documentation

The Commission may dismiss the complaint if it determines that you failed to comply with its regulations and did not negotiate with Delmarva Power in good faith. Regardless of dispute proceedings, you are fully responsible for all undisputed amounts — past due, current or future — for service provided by Delmarva Power.

You also may contact:

Office of the People's Counsel for Maryland
6 St. Paul Street, Suite 2102
Baltimore, MD 21202
1-800-207-4055

Office of the Customer Advocate

Our Customer Advocate team stands ready to listen to your individual concerns whether you are a residential customer, small business establishment or a large commercial customer. The Office of the Customer Advocate will facilitate the resolution of customer issues between you and Delmarva Power. We also provide information on a wide range of energy issues in the communities that we serve.

The Office of the Customer Advocate can be reached at 1-855-PHIADVOCATE (1-855-744-2386) or via email at customeradvocate@delmarva.com.

Miss Utility

Maryland law requires that anyone planning to dig or plant in an area where a public service company has underground facilities must notify Miss Utility, a free utility locator service, at least 48 hours before excavation begins. Call Miss Utility toll-free at 1-800-257-7777 or 8-1-1, or visit missutility.net.

EmPOWER Maryland Energy Efficiency Programs

We offer a series of programs to help you save money and to encourage energy efficiency at home, making a difference in your monthly energy costs today and for years to come.

- **Energy Wise Rewards™** – Automatic savings up to \$160 for customers with central air conditioning or a heat pump.
- **Lighting Discounts** – Instant in-store discounts on energy efficient lighting at participating retailers.
- **Appliance Recycling** – \$50 and no-cost pickup for recycling your old, working refrigerator or freezer, plus \$25 for recycling a room air conditioner or dehumidifier at the same time.
- **Appliance Rebates** – Valuable rebates up to \$500 for a variety of select new ENERGY STAR certified appliances.
- **Quick Home Energy Check-up** – On-site evaluation of your home's energy efficiency, and installation of energy-saving products.
- **Home Performance with ENERGY STAR** – Get a closer look at your energy use and even more ways to save, including rebates up to \$4,300.
- **HVAC Efficiency Rebates** – Valuable rebates when you upgrade to a more efficient heating or cooling system.
- **ENERGY STAR New Homes** – Find homebuilders who construct homes that use 15–30 percent less energy than a standard new home.

Programs are also available to help commercial and industrial customers save money and energy.

To learn more about any of these programs, call 1-866-353-5799 or visit delmarva.com/saveenergy.

Net Energy Metering

We support renewable energy and partner with our customers to ensure safe and reliable interconnection of renewable energy into the electric grid. Customers who generate their own electricity with renewable energy sources can interconnect with the electric grid and receive bill credits for excess generation, through net energy metering. Green Power Connection is our process for facilitating net energy metering interconnection requests. To learn more visit delmarva.com/gpc and sign up for one of our free webcasts in Maryland.

Customers on Life-Support Equipment

If you or any member of your household rely on electricity to power life-support equipment, please contact Customer Care at 1-800-375-7117 or visit delmarva.com to obtain the necessary certification form for you and your physician to complete and fax or mail back to us.

Once enrolled in our Emergency Medical Equipment Notification Program, you will receive an information package to help you prepare for emergencies, notification of scheduled outages in your area and notification of severe storms such as hurricane warnings that could lead to extended outages on our electric system.

Please be advised that we do not provide participants with priority restoration during storm restoration situations. If the loss of electricity would jeopardize the life or safety of persons with special medical needs, it is the customer's or occupant's responsibility to provide backup systems or other alternatives for meeting those medical needs.

Also, we do not guarantee a constant supply of electricity and reserve the right to interrupt the supply without notice under emergency conditions, and at any time for necessary repairs.

Service Reliability

We provide information on our service reliability factors – System Average Interruption Duration Index, System Average Interruption Frequency Index, and Customer Average

Interruption Duration index. These reports feature reliability measures including number of interruptions customers experience and the length of time customers are interrupted. For more information on these measures, contact Customer Care at 1-800-375-7117.

Restoring Power

When power goes out, our restoration process begins as soon as conditions are safe for our professionals. We are committed to resolving outages as quickly as possible.

The order in which we address outages is a critical part of our restoration efforts. Below is the restoration process we follow in order of priority.

1. Downed live wires and potentially life-threatening situations
2. Transmission lines serving thousands of customers
3. Substation equipment that affect widespread areas
4. Main distribution lines serving large numbers of customers
5. Secondary lines serving neighborhoods
6. Service lines to individual homes and businesses

We continually monitor weather and work closely with local government officials and emergency responders to coordinate our power restoration efforts.

Customer Service

Hours: 7 a.m.–7 p.m., Monday–Friday
1-800-375-7117

To report outages or wires down

1-800-898-8042

Miss Utility

Call 1-800-257-7777 or 8-1-1 before you dig

Energy Saving Programs

1-866-353-5799

STAY SAFE. STAY CONNECTED.



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@DelmarvaConnect



/DelmarvaTV



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delmarva.com

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